



GUEST SERVICES GUIDE

ISLAND PARK KOA HOLIDAY



Guest Name: _____

Site#: _____



LEGEND

- | | | | |
|----------|--------------|------------|-------------|
| Patio | Shower House | Rec. Room | Dumpster |
| Premium | Laundry | Playground | Jump Pad |
| Standard | Dog Park | Disk Golf | Tent Area |
| Small | Restrooms | Propane | Ice Machine |
| Paw Pen | | | |

Showerhouse Code: _____

Wi-Fi: _____

5152 US 20 | Island Park, ID 83429 | Fremont County

Reservations: (208) 558-7443

Email: islandparkkoa@gmail.com

OFFICE HOURS: Open 8 a.m. to 8:00 p.m. daily.

Island Park Rentals
IPR

ATV/UTVs
Wake Boats
Pontoon Boats
Jet Skis • Paddleboards

208.970.5048 • IslandParkRentals.com

Check Availability & Book Online

THE BUFFALO BAR
Est. 2013
WEST YELLOWSTONE, MT

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Outdoor Patio, Full Restaurant, Gaming
Live Music, Pet & Kid Friendly!

335 HWY 20 West Yellowstone, Montana

Island Park Village Golf Course

• Open to the Public • 9 Hole, Par 35 Course
• Online Tee Sheet

Available to Rent
• Golf Clubs • Golf Carts
• Tennis & Pickleball Equipment

11 208-558-0271
4170 Grandview Rd • Island Park
[HTTPS://ISLANDPARKVILLAGERESORTID.COM](https://islandparkvillageresortid.com)

Don't let a breakdown ruin your fun.

CLAIR & DEE'S
point S
TIRE & AUTO SERVICE

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Located in West Yellowstone!

State Trailer
RV & OUTDOOR SUPPLY
www.StateTrailer.com

RV Service **COME SEE US!**
Idaho's Largest RV Parts Supplier

Summer hours: Mon-Sat 8 am - 7 pm
Winter hours: Mon-Sat 9 am - 6 pm

FREE DUMP STATION
PROPANE FILL STATION

2435 N Yellowstone Hwy, Idaho Falls, ID
(208) 557-0400

We Service All Makes and Models

Henry's Lake

HENRY'S LAKE STATION

Henry Lake State Park Rd.
To West Yellowstone

KOA HOLIDAY

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N Big Spring Loop Rd.

Island Park Rentals

IPR

• Maps Not To Scale
All Rights Reserved ©

State Trailer
RV & OUTDOOR SUPPLY

Idaho Falls, ID

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West Yellowstone, MT

Grizzly & Wolf DISCOVERY CENTER

CLAIR & DEE'S point S TIRE & AUTO SERVICE

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Connie's
Restaurant & Saloon

- Prime Rib
- Seafood
- Steaks
- Pasta
- Sandwiches
- Salads

RESTAURANT & FULL BAR

9 Lunch & Dinner
Dine In or Take Out

(208) 558-6987

4130 Quakie Lane
Island Park, ID 83429

Variety of Memberships Available
• 1 Day
• 3 Day
• 7 Day
• Month

5am-10pm Daily
208-558-6987

ISLAND PARK FITNESS CENTER
Families Welcome

Daisy's angels
A Unique Boutique & 100% Non-Profit Foundation

Located inside Connie's

HENRY'S LAKE STATION

GAS • FOOD • GIFTS

5160 N Hwy 20
Adjacent to Island Park KOA Holiday

208-558-7166
Groceries, RV Supplies, and Souvenirs!

RUNNING BEAR PANCAKE HOUSE

Open Daily
Serving Breakfast from 6am - 1pm

406.646.7703

538 Madison Ave
West Yellowstone, MT 59758

WILD WEST PIZZERIA & SALOON

BEST PIZZA IN TOWN
ANY WAY YOU SLICE IT
LIVE MUSIC IN OUR SALOON

14 MADISON AVE.
WEST YELLOWSTONE, MT
406-646-4400

Pickup To-Go Orders at
37 Canyon St.
West Yellowstone, Mt

A Wildlife Park

Bears • Wolves • Otters • Raptors
Kids Programs • Presentations & more!

Grizzly & Wolf DISCOVERY CENTER

201 S Canyon West Yellowstone, MT
800 257-2570 grizzlydiscoveryctr.org

MOUNTAIN MAMA'S
Coffee House and Bakery
Alpine Cuisine

- Wild Game Breakfast Burritos
- Breakfast Sandwiches
- Fresh Homemade Pastries
- Elk & Bison Take-and-Bake Lasagnas
- Wild Game Pasties (hand pie) • Pastries and Donuts!

(406) 641-0089

Order Online at:
MountainMamasCafe.com
17 Madison Ave. • West Yellowstone, MT

BREAKFAST ★ LUNCH ★ DINNER

OUTPOST RESTAURANT
WEST YELLOWSTONE • MT

115 YELLOWSTONE AVE.
(406) 640-3240 • outpost.restaurant

SO MUCH TO DO AT OUR KOA!

Grocery Stores:

Henry's Lake Station
Located adjacent to
the campground

Robin's Roost
Island Park, ID south
on HWY 20 7.5 miles

Food Roundup
north on HWY 20
in West Yellowstone

Market Place
north on HWY 20
in West Yellowstone

Church Services:

Little Church in the Pines
(Interdenominational)
S. Big Springs RD. Macks Inn, ID

Church of Jesus Christ
of Latter-Day Saints
Island Park, ID

1st Baptist Church
West Yellowstone, MT

Mileages:

Bozeman, MT & I-90 105 miles
Idaho Falls, ID 100 miles
Jackson, WY via YNP 146 miles
Yellowstone National Park
West Entrance 14 miles
West Yellowstone, MT 13.5 miles
Old Faithful 45 miles

IMPORTANT TELEPHONE NUMBERS

**EMERGENCY EMS,
FIRE & POLICE: 911**

**KOA RESERVATIONS:
(208) 558-7443**

**AFTER HOURS/EMERGENCY:
(208) 360-5472**



GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

Welcome to Island Park KOA Holiday! We're glad you're here.

To ensure a safe and enjoyable experience for all guests, please review and follow the policies below.

OFFICE & CAMPGROUND HOURS:

Office: 8:00 AM - 8:00 PM

Laundry: 8:00 AM - 8:00 PM (Last load must be started by 6:30 PM)

RV Check-In: 1:00 PM | RV Check-Out: 11:00 AM

Cabin Check-In: 3:00 PM | Cabin Check-out 10:00 AM

EARLY ARRIVALS & LATE DEPARTURES will be charged a \$20 FEE.

SITE POLICY & VEHICLES: Unhook tow vehicles BEFORE entering your site. The attendant will show you where to do this. Trailers and extra vehicles must be parked in the designated storage area. If changing sites, check with the office. A staff member will escort you. No parking on the grass. No political flags.

BEAR SAFETY: We are in Bear Country. Follow these guidelines to avoid attracting wildlife: No food, drinks, oils, or scented items left outside. Clean grills and store them properly. Use bear-proof dumpsters every evening. Keep indoor areas clean if windows are open.

QUIET HOURS: 10:30 PM - 7:00 AM (Excessive noise is not permitted at any time.) This is a dark park, please turn off bright exterior lights after quiet hours.

Restrooms/Showers: Closed 11:00 AM - 1:00 PM daily for cleaning. Door code changes Fridays (check your site map or ask the office).

No smoking or non-service animals allowed in Shower areas or buildings. We have Tankless water heaters. Please let the water run a few minutes to get hot.

FIRES & FIREWOOD: Propane/charcoal/compressed log fires allowed unless a fire ban is in effect. NO real wood fires! Fire pits are available for rent. Compressed logs sold in laundromat.

HOOKUPS & GENERATORS: Use only one pedestal outlet (20/30/50 Amp) at a time. Additional charge for EV charging.

Generators: 7:00 AM - 10:30 PM in Dry Camp area only.

SMOKING & VAPING: Our campground is a smoke-free community. Smoking or vaping is ONLY permitted in the designated area between the RV Park and the Camp Store, as shown on the map. No smoking or vaping is allowed in common areas or within 25 feet of doors. Please dispose of waste properly and be aware and courteous of others downwind.

ATVs, MOTORCYCLES & TRAILS: ALL motorized vehicles are subject to speed limit & licensing rules while driving in the campground. To access nearby trails, carefully cross Hwy 20 and follow the trails. Maps and GPS are HIGHLY recommended.

TENTS: Allowed on gravel at your site, in front of or behind your RV. NOT on grass!

PET POLICY: Must be leashed in campground and never left outside unattended! CLEAN UP AFTER PETS!!! Do NOT let your pets wander into others' campsites. Proof of vaccinations must be available upon request.

SITE MAINTENANCE: No tents, mats or vehicles on the grass. Keep your site tidy and free of trash and pet waste. Mowing and watering may occur during your stay. Thank you for your patience.

PROHIBITED: No walking through other guests' sites. NO fireworks. No soliciting. Unsafe behavior may result in removal.

LEGAL: This is private property and guest are here at the invitation of the owners. That invitation may be revoked at any time, particularly for objectional behavior, disturbance, or nuisance. Idaho, Fremont County, and Island Park laws apply.

CANCELLATION POLICY: If you need to cancel your reservation, please call the campground before the deadlines below to receive a refund of your deposit, less a \$20 administrative cancellation fee. Text and email notifications of cancellations will not be accepted.

CANCELLATION DEADLINES:

RV & Tent Sites: You must give 7 days cancellation notice. Call the KOA you made your reservation with by 4:00 PM, seven days before your scheduled arrival.

Lodging & Accommodations: You must give 14 days cancellation notice. Call the KOA you made your reservation with by 4:00 PM, fourteen days before your scheduled arrival.

Reservations made after these deadlines require nonrefundable deposits. Cancellations made after the deadlines will result in forfeiture of the full deposit. No refunds are given on or after the arrival date.

Printed On Recycled Paper 

OUR SINCERE THANKS

It is a pleasure serving you. Please let us know what we can do to make your stay more fun. We recommend that you make your next reservation at KOA. We'd be more than happy to provide information about the KOA Campground at your next destination - just ask! Enjoy your stay and come back soon.

Happy Camping,
The Island Park KOA Holiday Team