



GUEST SERVICES GUIDE

PALMER/ANCHORAGE N. KOA JOURNEY

Site #: _____

Shower House Codes:

Men: _____ Women: _____

Laundry Room Code: _____

Please do not give others the codes. Send them to the office.

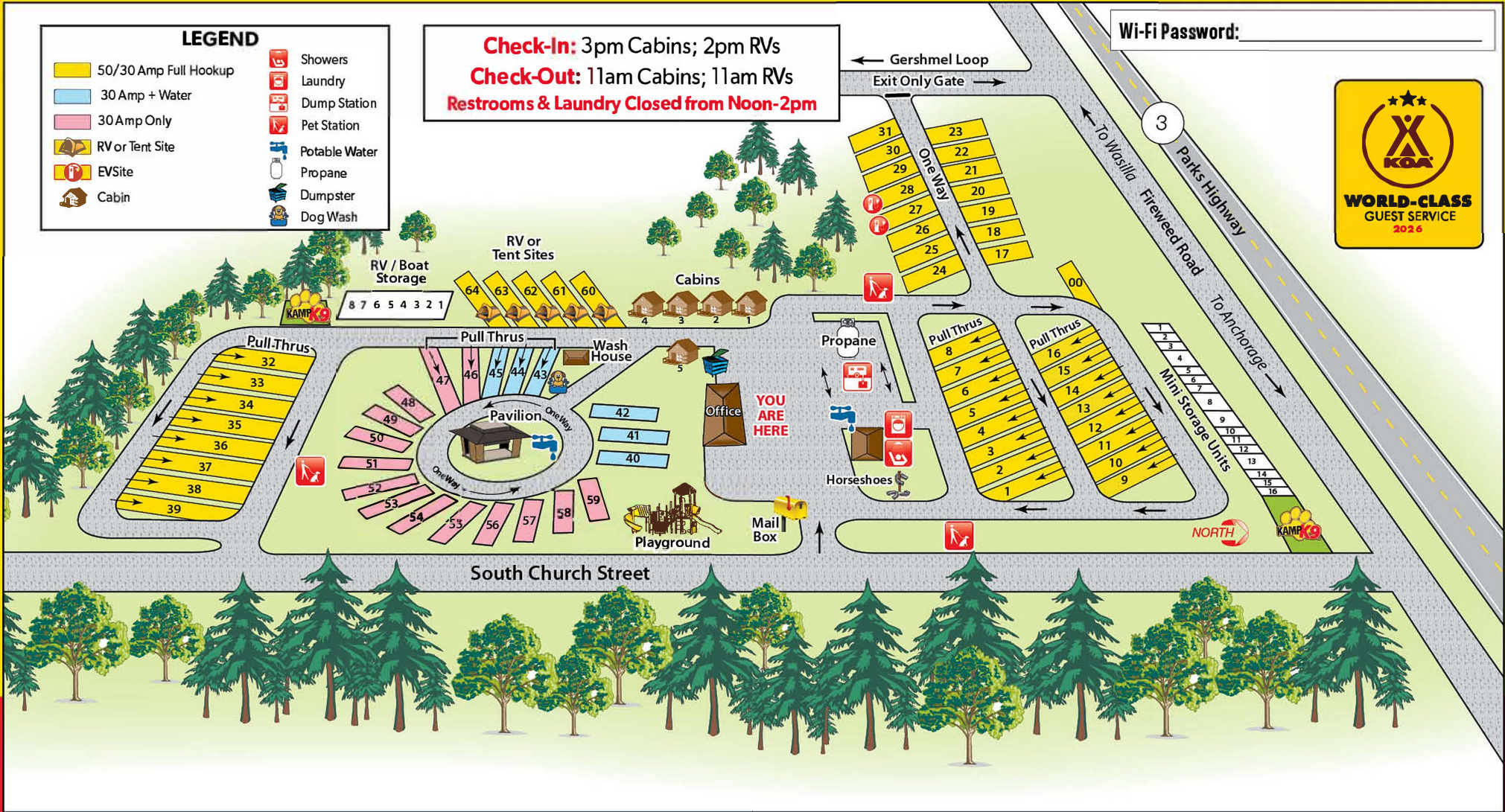
Wi-Fi Password: _____



LEGEND

50/30 Amp Full Hookup	Showers
30 Amp + Water	Laundry
30 Amp Only	Dump Station
RV or Tent Site	Pet Station
EVSite	Potable Water
Cabin	Propane
	Dumpster
	Dog Wash

Check-In: 3pm Cabins; 2pm RVs
Check-Out: 11am Cabins; 11am RVs
Restrooms & Laundry Closed from Noon-2pm



Palmer/Anchorage N. KOA Journey | 2010 South Church Street | Palmer, AK 99645 | Matanuska-Susitna Borough

(907) 745-7445 | www.koa.com/camp/palmer

After Hours Emergency: (907) 315-7546



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GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

- Quiet hours are from **9pm-7am**.
- **Smoke-free** environment in all buildings.
- Bathrooms, laundry room and shower house are open 24 hours except for cleaning from 12-2.
- **Children:** Small children unattended at the playset will be given an espresso and a puppy.
- **Speed Limit:** 5 MPH for all vehicles. Do not drive on empty sites.
- **Parking:**
 - NO parking in empty RV sites.
 - ONLY in designated areas.
 - Additional parking available. Talk with attendant regarding additional boat and/or vehicle parking.
 - Do not park on grass.
- Only guests with some mode of transportation with the ability to move themselves and personal belongings may stay.
- Please no vehicle or RV washing on site.
- The pavilion is for all Palmer/Anchorage N. KOA Journey guests to enjoy. Bar-B-Ques are available in the pavilion. Please clean up area before you leave.
- **Campfires** are allowed only in the provided fire rings. Do not leave fires unattended or move the fire rings.
- **Vending Machines:** Quarter machines and laundry soap available in laundry room.
- **Pedestals:** Only 1 unit allowed per site. Two Cords feeding an RV is prohibited. No use of autotransformers when connected to the pedestal. No EV charging at the pedestal.
- **Pet Policy:** Owners must be in control of pets, pick up after pets and have pets on a leash.

Regarding Our Cancellation / Early Check-Out Policy:

- **RV Sites Cancellation Policy:** If canceling more than 7 days before your reservation you will be refunded the deposit minus a \$20 processing fee. If less than 7 days before the reservation the full deposit will be charged.
- **Accommodation Cancellation Policy:** If canceling more than 14 days before your reservation you will be refunded the deposit minus a \$20 processing fee. If canceling less than 14 days before the reservation the full deposit will be charged.
- **Special Event & Holiday Weekends:** All Deposits are non-refundable.

Palmer/Anchorage N. KOA Journey is family owned and operated. Please let us know if there is anything our family can do to make your stay more comfortable. If you enjoyed your stay, please go online and rate us.

Thank you for visiting our park!

MILEAGE TO

Downtown Wasilla 6 miles	Seward163 miles
Downtown Palmer 8 miles	Denali..... 200 miles
Hatcher Pass..... 23 miles	Homer 258 miles
Anchorage 40 miles	Valdez 265 miles
Matanuska Glacier... 61 miles	Tok..... 284 miles
Talkeetna 76 miles	Fairbanks..... 322 miles

VISIT OUR SISTER PARK

Seward KOA Holiday
www.koa.com/camp/seward
907.224.4887

31702 Herman Leirer Rd.
Seward, AK 99664

IMPORTANT TELEPHONE NUMBERS

**EMERGENCY EMS,
FIRE & POLICE: 911**

**KOA OFFICE/REGISTRATION:
(907) 745-7445**

**AFTER HOURS EMERGENCY:
(907) 315-7546**



**GATEWAY
TO
Adventure**

OUR SINCERE THANKS

We hope you enjoyed your stay and will come and camp with us again. Please let us know if there was anything we could have done to make your stay more enjoyable.

Happy Camping,
Palmer/Anchorage N. KOA Journey Team