



GUEST SERVICES GUIDE

MOUNT SHASTA CITY KOA HOLIDAY



Find Us On



CHECK-OUT TIME 11:00 AM
Please observe so you will not be charged an extra day.



Legend

Camping Cabins	Bathrooms
Camping Cottage	Showers
Camping Lodge	Dump Station
Group Tent Site	Laundry
Tent	Parking
Deluxe Tent Site w/Elec.	BBQ Area
50 AMP Full Hook-Up	Propane
50/30/20 AMP Full Hook-Up	Basketball
Water/Elec.	Shuffleboard
RV Site, No Hook-Ups	Horseshoes
Deluxe Patio Sites 30 AMP	Dumpster
Deluxe RV Sites 50 AMP	

Free Limited Wi-Fi Network: KOA Guest
Passcode: Shasta2026

Guest Name: _____ Site#: _____ Restroom Code: _____

Mount Shasta City KOA Holiday | 900 N. Mount Shasta Blvd. | Mount Shasta, CA 96067 | Siskiyou County
 Reservations: (530) 926-4029 | Information: (530) 926-4029
 koa.com | Email: mtshastakoa@gmail.com
 After Hours Emergency: 530-926-9905

RULES & REGULATIONS

- **NOTICE:** This property is privately owned. We reserve the right to refuse service to anyone and will not be responsible for accidents or injury to our guests or for loss of money or valuables of any kind.
- **PAYMENT:** Visitors are required to pay for appropriate camping fees on arrival. Please do not change assigned sites without office approval.
- **POOL:** Hours: 10:00 AM - 8:00 PM. Sunday closes at 6:00 PM. Pool is seasonal and subject to occasional closure for routine maintenance and service. Swim at your own risk, lifeguard is not provided. Children under 14 must be accompanied by an adult. **NO PETS OR GLASS IN POOL AREA.**
- **TENT CAMPING:** 1 family and 1 camping unit per site. "Family" is 2 adults and unmarried children under the age of 18. An extra tent no larger than 8'x8' is allowed for children. **TENTS ARE NOT PERMITTED ON RV SITES.**
- **SITE PARKING:** Only one RV and one vehicle permitted per site. Please do not park on the grass, roadways or other sites. Extra vehicle parking may be available for an additional fee. Please inquire at office.
- **PLEASE RESPECT THE PRIVACY OF YOUR NEIGHBORS**
- **DO NOT TRESPASS ON OTHER CAMPSITES**
- **PERSONS UNDER THE AGE OF 18** are not allowed to camp without a person of legal age.
- **PLEASE LEAVE CAMPSITE READY FOR NEXT CAMPER**
- **GUESTS:** Each campsite tenant is responsible for his/her guests. All guests must register at the office. \$5.00 fee per person per day.
- **QUIET TIME:** 10:00 PM - 7:00 AM. Please be considerate of others. Anything considered a nuisance will not be tolerated.
- **PARENTS:** You are responsible for your children's safety and behavior at all times while anywhere in the campground, restrooms, rec room, pool and all recreation areas. A parent must accompany children under 14 at all times while using facilities and recreation areas.
- **TRASH:** A clean resort is at everyone's best interest. Please cooperate in proper trash disposal during your stay and when you depart. Large trash containers are conveniently placed near the exit of the park. Please do not dispose of large items, chairs, BBQ's, furniture and appliances at our facility, take those with you.
- **DAMAGE:** Damage or destruction of any property will be paid by the responsible party.
- **PLAYGROUND:** The playground is open only during daylight hours. Parents must be present at the playground while their children play on the equipment. Parents assume all risks.
- **FIREARMS:** Fireworks, BB Guns, or firearms are not allowed on the premises and will not be tolerated.
- **TREES:** Cutting of trees or bushes is prohibited. Gathering of firewood is prohibited.
- **CLOTHESLINES:** Due to the danger of someone walking or running into a clothesline, **DO NOT ATTACH CLOTHESLINES TO TREES OR RV'S.**
- **DRONES ARE NOT PERMITTED AT ANY TIME**
- **GREY WATER:** All grey water must be contained.
- **FIRES:** No fire pits on grass or concrete. Wood fires must be in fire rings only.
- **PETS:** They must be on a 6' or shorter leash at all times. They must not annoy or constitute a danger to other guests. They must not be left outside unattended at any time. Owners are required to pick up and dispose properly of all animal droppings at all times.
- **DO NOT** park vehicles in empty spaces. You never know if that space is occupied.
- **DO** ride bicycles and wheeled toys only during daylight hours.
- **WASHING OF VEHICLES IS PROHIBITED**
- **SPEED LIMIT IS 5 MPH.** This speed limit is strictly enforced. Drive safely and watch for pedestrians, children and animals.
- **WILDLIFE:** Squirrels, deer, foxes and occasional bears or coyotes stroll through the property. Please do not approach or feed any wildlife.
- **SMOKING AND ALCOHOLIC BEVERAGES:** No smoking or alcohol is permitted in any building or within 30 feet of any building per California State Law. Any guest smoking within these buildings will be subject to fines. Marijuana use is prohibited and illegal in public spaces and may only be consumed inside an RV. Use of marijuana outside your RV may be cause for eviction.
- **RESTROOMS & SHOWERS:** Open 24 hours and closed at least 1 hour during the day for cleaning and maintenance.
- **LAUNDRY:** Laundry is open during office hours only. Unattended laundry is subject to removal by staff. Management is not responsible for guest property left unattended in the laundry or damage caused by our machines to your clothes.

FINES

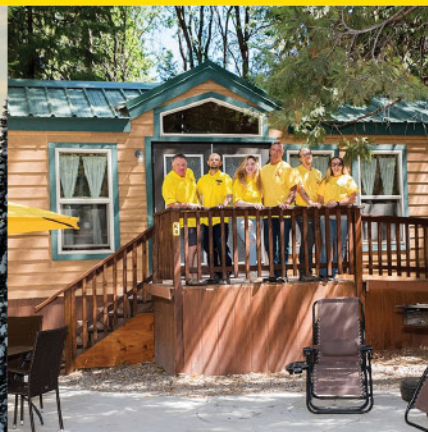
- Failure to pick up dog waste or off leash - \$50 fine.
- Fire pit in grass - \$100 fine.
- Sprinkler/Campground damage - \$25 minimum fine.
- Lost Cabin Key - \$50 fee.
- Pet Cleaning Fee - \$50.
- **NO GENERATORS**

CHURCHES

- St. Anthony Parish Catholic Church at: 507 Pine St. • Mt. Shasta, CA 96067
- St. Joseph Catholic Church at: 213 Colombero Dr. • McCloud, CA 96057
- First Baptist Church at: 812 Lassen Ln. • Mt. Shasta, CA 96067
- Mountain Christian at: 2324 S. Mt. Shasta Blvd. • Mt. Shasta, CA 96067

EMERGENCY NUMBERS

- City Police - (530) 926-7539
- Mercy Medical - (530) 926-6111
- Mountain Valley Health Center - (530) 999-9040



OUR SINCERE
THANKS



BASECAMP
FOR THE GREAT
Outdoors

Whether you're exploring the local area or hanging out at the campground, KOA Holidays are an ideal place to relax and play. There's plenty to do, with amenities and services to make your stay memorable. Plus, you'll enjoy the outdoor experience with upgraded RV sites with KOA Patios™ and Deluxe Cabins with full baths for camping in comfort. Bring your family, bring your friends, or bring the whole group – there's plenty of ways to stay and explore.

Happy Camping,
The Mount Shasta City KOA Holiday Team