

# GUEST SERVICES GUEST SERVICES

# BURKBURNETT / WICHITA FALLS KOA JOURNEY





Wi-Fi

BURKBURNETT-KOA



Welcome to **Burkburnett/Wichita Falls KOA Journey Campground**. Kick back and enjoy your night after a long day of travel. We have a half basketball court and playground for everyone to enjoy. We have remodeled our restroom to make it ADA accessible. Thank you for joining us in your journey.

**Burkburnett/Wichita Falls KOA Journey Management** 

# **GUIDELINES FOR EVERYONE'S** THAMVOLHA & VTAAR

- Check-out time is 12:00pm for RV guests and 11:00am for Cabin guests. If you plan on staying over, please come into the office and make arrangements prior to 11:00am. A later check-out time may be arranged at a nominal charge.
- No refunds if you choose to shorten your stay. If asked to leave due to violations of rules, daily rates apply per city ordinance. There is a cancellation fee of \$10\$ ifyou cancel before 48 hours. If you cancel within 48 hours of arrival, there is no
- 3. Parents are to supervise and assume responsibility for all actions of their children. Parents are financially liable for damage caused by their children.
- Quiet hours are from 10:00pm 8:00am. Some people are early risers and 4. some people are night owls. Please respect your neighbor.
- Please keep site clean at all times. Place all trash in the refuse container located at the exit road at the front of the park. No permanent steps. No free standing propane tanks allowed on site. Please refrain from keeping items on the grass so we can maintain the grass. NO mats allowed on grass. Anything stored outside must be kept under RV, unless allowed by management. No fixed satellite dish allowed on your site.
- SPEED LIMIT THROUGHOUT THE PARK IS 5 MPH AT ALL TIMES. STRICTLY ENFORCED! Please drive carefully through the park.
- 7. No open fires except in fire rings.
- 8. Laundry facilities are located in the main building and are open 24 hours. No clotheslines are allowed in the park.
- Vehicles may be washed at your site for a \$10 fee. RVs may be washed for a \$25 fee.
- 10 Miscellaneous:
  - a. All facilities are used at your own risk. Management will not be responsible for damage, injury or loss by accident, theft, fire or natural disaster.
  - b. Please turn off the lights in the restrooms when you leave if you are the last to
  - c. No fireworks or firearms are to be discharged in the campground.
  - d. No working on vehicles at your site. No non-running vehicles allowed to be kept at site.
  - e. We reserve the right to refuse service if your RV is not in good condition or appearance. All RVs should be kept in clean condition.
- RV Site Rates include 2 adults and 3 children under the age of 18. Extra adult will be \$5.00/adult and \$5.00/child for daily sites. Extra adult for monthly site is \$25.00/ adult. Extra child is \$5.00/child. Site may be changed for any reason at any time at discretion of campground management. There will be a \$25 late fee on Monthly sites after 3 days of site charge due.
- $ALL\,buildings\,are\,NON-SMOKING.\,While\,on\,property,\,please\,dispose\,of\,all\,$ cigarettes safely in proper containers, not on the grounds.
- NO PARKING IN THE STREETS, ON GRASS OR LANDSCAPED AREAS AT ANY TIME. NO PARKING ON VACANT OR UNDEVELOPED SITES. No cutting through empty sites.
- Limit of two (2) vehicles permitted per site. Additional vehicles are \$50.00/month and will need to be parked in the overflow parking spaces. Utility trailers are not allowed to be kept at your site.
- Disregard for any of the above rules which are designed for safety, convenience and a clean park will be sufficient reason for terminating a camper's stay without additional notice or refund.

Please respect other campers and do not walk through their site.

## **PET RULES**

PETS MUST REMAIN ON A LEASH AT ALL TIMES WHILE IN THE PARK except

while in the enclosed PET AREA.

Pets can't be staked out. ALL pet droppings MUST be picked up immediately.

DO NOT LEAVE PETS UNATTENDED. Pets are not allowed in the pool area. The Park does not allow aggressive dogs regardless of breed. No excessive barking will be allowed.

### POOL REGULATIONS

Pool is open June through September - 10:00am to 8:00pm. Please note, there is NO LIFEGUARD on duty. Children under the age of 14 may not swim without an adult in attendance. Swimsuits only - no street clothes or cut-offs. NO GLASS containers may be used in the pool area. NO SMOKING in the pool area. No drinks or food allowed in the pool.

### Wi-Fi COURTESY

Due to our location, we have limited Wi-Fi bandwidth in the campground. In order for all our campers to enjoy our Wi-Fi internet access, we ask that you be courteous by practicing the following:

### Please

- Refrain from streaming videos & movies
- Refrain from gaming
- · Refrain from video chatting
- · Log-off when not actively using the Internet

If you experience any Wi-Fi access challenges, please let us know. Thank you for being courteous to your fellow campers!

### Contact office for information regarding Park use for:

1. RV Rallies

3. Meetings

2. Reunions

4. Other Activities

### TV CHANNEL LINEUP

5	KOA CHANNEL	20	TRU	33	FX
7	<b>PROGRAM GUIDE</b>	21	TRAVEL CHANNEL	34	IFC
8	NBC	22	HISTORY	35	ESPN
9	CBS	23	FOOD NETWORK	36	ESPN2
10	ABC	24	ANIMAL PLANET	37	SYFY
11	FOX	25	FREEFORM	38	TBS
12	CW	26	BRAVO	39	TNT
13	BOUNCE	27	PARAMOUNT	40	USA
14	METV		NETWORK	41	WGN
15	GRIT	28	WE	42	CNN
16	CMT	29	LIFETIME	43	HL NEWS
17	ID	30	FOX NEWS	44	CNBC
18	HGTV	31	TRAVEL	45	CARTOON NETWORK
19	TLC	32	WEATHER CHANNEL	46	NICK

\*Channels subject to change without notice

### MILEAGE

Albuquerque, NM	502 Mi	Fort Worth	129 Mi
Amarillo	218 Mi	Galveston	440 Mi
Austin	317 Mi	Oklahoma City, OK	125 Mi
Corpus Christi	533 Mi	Rusk	283 Mi
Dallas	156 Mi	San Antonio	396 Mi
Denver, CO	647 Mi	Shreveport, LA	343 Mi

### SEVERE WEATHER INFO & SURROUNDING COUNTIES

### Surviving the Storm

### Watches & Warnings

THUNDERSTORM WATCH: Conditions favorable for intense lightning large hail, damaging and heavy winds.

TORNADO WATCH: Conditions favorable for tornadoes and severe thunderstorms.

FLASH FLOOD WATCH: Heavy rain and flooding is possible; be prepared to move to higher ground

THUNDERSTORM WARNING: Winds of 58 MPH or higher and hailstones 3/4" in diameter or larger.

TORNADO WARNING: Tornado has been spotted by an observer or radar. Take cover immediately.

### FLASH FLOOD WARNING:

Flooding is confirmed; be prepared to move to higher ground. Never try to cross a flooded roadway.



