



GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

Quiet Hours 11:00 pm to 8:00 am are **STRICTLY ENFORCED**.

All Music: SOUND SYSTEMS, TELEVISIONS AND MUSICAL INSTRUMENTS MUST BE TURNED OFF BY 10:00 PM. Music may be played, however if your neighbours can hear it then it is too loud.

No Clotheslines On Trees - PLEASE DO NOT TIE ANYTHING TO OUR TREES, the bark is very soft. Clotheslines may be attached to your trailer awning, tent or vehicle.

One Camping Unit and **One Vehicle** allowed per site. In addition, one small dining tent may be erected. Please **DO NOT PARK ON THE GRASS.**

Reduce, Reuse, Recycle and consider your environmental responsibility. Keep your campsite **CLEAN.** Pick up all litter, trash, dog faeces and cigarette butts.

Check-Out Time for cabins and lodges is 11:00 am; for tent and trailer sites it is at **noon.** A late departure time can be arranged for a nominal fee, subject to availability.

No Alcohol off your site. We are not licensed therefore **ALCOHOL** may only be consumed on your campsite and only by persons of legal drinking age in Ontario (19 years). Management reserves the right to ask any person to leave without a refund because of excess drinking.

Campfires must be contained in the fire rings provided and **extinguished by midnight. NEVER LEAVE A CAMPFIRE UNATTENDED.** For safety reasons please **DO NOT MOVE** the fire pits or burn garbage or wood with nails in it.

No Changing Sites - Please get office approval before moving as someone else may have reserved the empty site and has not arrived yet.

No Dumping Of Gray/Black Water which is a violation of Ministry of the Environment regulations. There is a \$500 fine for dumping gray water and a \$1,000 fine for black water.

No Entrance between 11:00 pm to 7:00 am. Please park **OUTSIDE THE GATE** if you arrive after it is closed or if you need to leave in the morning before it opens. After hour entry is restricted to **EMERGENCY VEHICLES** only.

No Fireworks, FIREARMS or **GENERATORS** permitted. **GOLF CARTS, ATVs** and **MOTORCYCLES** are not to be used for transportation within the campground. In addition, motorized scooters, hoverboards and toy vehicles, including toy cars/jeeps, etc., are not permitted.

Good Behaviour - Disruptive or disturbing behaviour, **VANDALISM,** loud music, profanity or abusive language will not be tolerated. If escorted from the campground, you will not be given a refund.

No Smoking in public areas. For safety please use the butt containers provided in the park. We have reviewed the operational, social, medical and ethical aspects of marijuana use on our campground. In the interest of our guests and the safety of all involved **WE DO NOT ALLOW THE NON-MEDICINAL USE OF MARIJUANA on our property.**

All Guests must **register** at the office and are subject to additional charges. Campers are responsible to ensure all of their guests have registered. Campers and their guests may be asked to leave for non-compliance. Guest parking is provided at the front of the campground, not on the roads, grass or adjoining sites. Guests must **DEPART BY 10:00 PM.**

No Maintenance or **WASHING** of RVs or vehicles is permitted. We will be happy to help you locate a mechanic should you have a problem.

Parental Supervision - Parents are responsible for their children at all times and for any damages or injury they cause regardless of age. **CHILDREN MUST BE ON THEIR OWN CAMPSITES BY 9:00 PM. CHILDREN UNDER THE AGE OF 12** must be accompanied by an adult when they are off their sites.

Pets Permitted - We do not allow Pit Bulls or Rottweilers at our campground. Aggressive pets of any breed are not welcome. Please **CLEAN UP AFTER YOUR PETS.** All pets must be leashed. Do not leave your pets unattended. For health reasons pets are not permitted in the cabins, lodges, store, pool enclosure, playground or **BOUNCER** areas (with the exception of guide dogs). Please do not let your pet bark excessively.

Restroom Cleaning: Restrooms are checked for cleanliness throughout the day. Sometime between the hours of 11:00am and 2:00pm they will be closed for a short period so a more complete cleaning can be done. Please do not wash dishes or other articles in the washroom sinks. Please report any problems or supply shortages to the Office. During cleaning, additional restrooms are available at the back of the campground.

Food Services: The Chip Wagon and Fireside Pizza are open on a limited basis. Please contact the front office or check your schedule to find out if they are open during your stay.

We **RESERVE THE RIGHT** to refuse service and/or admittance to anyone.

RULES SUBJECT TO CHANGE AT THE OWNER'S DISCRETION.

**EMERGENCY PROCEDURES:
UPON HEARING THREE HORN BLASTS PLEASE MEET
AT THE DOG PARK AT THE BACK OF THE PARK.**

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GUEST SERVICES GUIDE

CARDINAL/OTTAWA SOUTH KOA HOLIDAY



IMPORTANT TELEPHONE NUMBERS

EMERGENCY EMS, FIRE & POLICE: 911
AFTER HOURS EMERGENCY NUMBER: (905) 220-1180
KOA OFFICE/REGISTRATION: (613) 657-4536
KOA RESERVATIONS: (855) KOA-CAMP

OUR SINCERE THANKS



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Whether you're exploring the local area or hanging out at the campground, KOA Holidays are an ideal place to relax and play. There's plenty to do, with amenities and services to make your stay memorable. Plus, you'll enjoy the outdoor experience with upgraded RV sites with KOA Patios™ and Deluxe Cabins with full baths for camping in comfort. Bring your family, bring your friends, or bring the whole group – there's plenty of ways to stay and explore.

Happy Camping,
The Cardinal Ottawa South KOA Holiday Team



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Cardinal/Ottawa South KOA Holiday | 609 Pittston Rd. | Cardinal, ON K0E 1E0 | Township of Cardinal Edwardsburgh
 Information: (613) 657-4536 | Reservations: 1-855-KOA-CAMP
 info@cardinalkoa.com

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