



# GUEST SERVICES GUIDE

# MACKINAW CITY/MACKINAC ISLAND KOA JOURNEY

Open May 1 to October 15.



Guest Name: \_\_\_\_\_

Site#: \_\_\_\_\_



**Wireless Internet**  
FREE at this KOA!



## Heated Pool • Cable • Check-Out 11:00 AM

566 Trails End Rd. | Mackinaw City, MI 49701 | Emmet County  
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**KOA JOURNEY**

Map showing routes to various locations:

- To Beach: 1.5 Miles
- To Town: 1.5 Miles
- To Cheboygan: 1.5 Miles
- Historic Mill Creek: 3 Miles
- To KOA: 1.5 Miles

Map includes landmarks like Lake Huron, Lake Michigan, Paradise Lake, and Mackinaw City.

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May 15 - October 15, 2025

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Map of the Mackinac Island area showing various locations and routes.

• Maps Not To Scale  
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Images of various scenic landscapes and RVs.

# Amenities

- 50 Max Amp
- 100' Max Length
- Wi-Fi
- Cable TV
- Pool  
(Memorial Day-Labor Day)
- Propane
- Firewood
- Bike Rentals
- Tour Shuttle
- KampK9®



Scan for  
E Bike Rentals

## Free Shuttle to Mackinac

**Island docks** is provided by ferry companies. Let us know when you are headed up to the office, we will give them a call. We have their discounted online tickets here in the office. Boat tickets are open ended. Your ticket is good for any day/time. Bicycles and pets may be taken.

# Points of Interest

- Mackinac Island
- Colonial Michilimackinac
- Historic Mill Creek
- Mackinac Bridge
- Mackinac Bridge Museum
- Local Beaches
- Fort Mackinac
- Old Mackinac Point Lighthouse
- McGulpin Lighthouse
- Leggs Inn
- The Headlands & Dark Sky
- Northwestern State Trail
- French Farm Lake
- And Nearby:**
- Soo Locks
- Garlyn Zoo
- Great Lakes Shipwreck Museum
- Tahquamenon Falls
- Pictured Rocks

## IMPORTANT NOTICE:

Management assumes no responsibility for accidents, injuries, or losses from any cause. Management reserves the right to discharge anyone from the premises, without refund, for detrimental conduct and/or disregarding our guidelines.

# IMPORTANT TELEPHONE NUMBERS

EMERGENCY EMS,  
FIRE & POLICE: 911

KOA OFFICE/REGISTRATION:  
(231) 436-5643



# GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

*Please help us maintain the campground and make your visit enjoyable, comfortable and safe by following these rules:*

Campground facilities are for campers and **REGISTERED GUESTS ONLY**. Guests are welcome but must register at office, pay fee, and park only in assigned area. **ONE** vehicle and one camping unit per site. Additional vehicles, trailers, and boats must be parked in assigned area. **ALL VEHICLES MUST DISPLAY A CAR PASS.**

**TEXT (231) 597-4095** for assistance, questions and deliveries during office hours only.

- **CHECK-OUT IS 11:00 AM.** All campers must leave the park at that time. Anyone remaining on site after check-out will be charged an extra night's stay. Late check-out MAY be available upon request at additional cost.
- **CHECK-IN IS 1:00 PM.**
- **CAMPING CABINS CHECK-IN 3:00 PM, CHECK-OUT 11:00 AM.**
- **EARLY CHECK-OUT** subject to our reservation/cancellation policy.
- **CAMP STORE AND OFFICE:** Camp store and office open daily for ice, coffee, groceries, camping supplies, gifts, RV supplies, firewood, bike rental and tour tickets.
- **7.5 MPH SPEED LIMIT** is posted through the park. Please observe for the safety of other campers and yourself watch for bikes and pedestrians.
- **QUIET HOURS 10PM- 8 AM.** Please be considerate of your neighbors at all times by avoiding loud music, bright lights and walking through occupied sites. All game areas and playgrounds are closed.
- **HEATED POOL** in Season. Registered guests only. Children under 14 years **MUST** be accompanied by an adult 18 years and older at ALL times. No lifeguard on duty - use of pool is at your own risk! Follow all posted rules at pool. Do not bring food or glassware into the pool area. No alcoholic beverages.
- **CHILDREN:** Parents are responsible for the actions and safety of their children. All children must be at their campsite by 10:00 PM or dark, whichever comes first unless accompanied by an adult.
- **PETS:** Good behavior is required. Dogs of any breed that are hostile or aggressive will be asked to leave the campground, along with their owners. Dogs must be kept on leashes no longer than 6 feet when outside their owners' vehicles or rental units. Do not leave a tethered dog unattended. Remember manners. Constant barking bothers other campers. If your pet is too vocal, you'll need to find other accommodations.
- **ELECTRIC VEHICLES:** Charging electric vehicles (EVs) at our pedestals is **STRICTLY PROHIBITED** as our circuitry is not rated nor intended to withstand the constant electrical draw that occurs with such use. Doing so has the potential to damage our electrical infrastructure, your vehicle or both. We respectfully ask that you refrain from plugging in. Violators will be directed to immediately unplug their vehicle, are subject to any damages and/or will be evicted without refund. EV chargers are available in front of the office.
- **NO GENERATORS.**
- **NO SMOKING:** Thank you for not smoking in restrooms, buildings, cabins, pool or playground area.
- **PLEASE** use only RV toilet tissue and do not place any other wipes or feminine products in your septic system or ours.
- **CAMPFIRES** are permitted in fire rings only and must be attended at all times. No high blazing fires. Wood must fit inside of fire ring. **NO** firewood may be gathered from campground. All fires must be extinguished by 12:00 midnight. Please note only commercially bundled firewood is allowed to be brought into the campground. Bundles of firewood are available in the KOA store. We offer free delivery to your site.
- **WE LOVE OUR TREES** help us protect them by not cutting any branches, limbs or bark from any tree in the park. Do not attach leashes or hang clotheslines, hammocks or lights from the trees.
- **GOLF CARTS** must be parked on your campsite by 10:00 PM or before dark whichever comes first. Operation of a golf cart or vehicle is restricted to licensed drivers only.
- **NO FIREWORKS** or firearms in park.
- **TRASH: NO TRASH IN FIRE RINGS.** Place garbage in plastic bags, tighten securely, and leave at the end of your site for pick-up between 8:00AM - 11:00AM. Place in dumpsters after 11:00AM, located at the park exit. Do not put out after dark.
- Please **DO NOT DRIVE** ATVs or dirt bikes in the park.
- **RV/VEHICLE WASHING** is not permitted in the park.
- **BIKE RENTALS** are available for Mackinaw City and surrounding trails in the office.

**NOTE: Camping is an outdoor experience, therefore, we do not give refunds due to the discomforts of nature.**



GATEWAY  
TO  
Adventure

# OUR SINCERE THANKS

*This is a family operation. We welcome you to our backyard. Our goal is to provide you with an exceptional camping experience. If there is anything we can do to make your stay more enjoyable please let us know.*

Happy Camping,  
The Mackinaw City/Mackinac Island KOA Journey Team