

JOHN PRINCE CAMPGROUND POLICIES AND PROCEDURES

The Palm Beach County Department of Parks and Recreation welcomes you as a guest in our campground. We hope you enjoy your visit! So that all guests will have the most pleasant stay possible, the following policies are in effect:



John Prince Park Campground



4759 S. Congress Ave. • Lake Worth • FL 33461

Campground Office: (561) 582-7992 (7:00 AM - 9:00 PM)
(877) 992-9925

Emergency Services Dial 911

Website: www.pbcparcs.com • E-Mail: jppcamp@pbcgov.org



GENERAL INFORMATION Registered guests are responsible for all activity on their assigned site and must remain onsite for the duration of their stay. The campground office must be notified of any change to a reservation prior to change (e.g. leaving early), standard cancellation policies will apply. Camping units, vehicles, motorcycles, and trailers, etc. must remain on asphalt areas. All camping units must be commercially manufactured, road worthy and remain in good condition for the duration of the reservation. We do not guarantee specific campsites.

RESERVATION INFORMATION Guests must be 18 years or older to reserve a campsite and all individuals over the age of 18 who will stay overnight on your site must register their ID at time of check in. Only 1 change in campsite is allowed per reservation. A valid driver's license or picture ID for each person over 18, current camping unit registration and a RVIA number is required for registration at time of check-in. Reservations may be made up to 90 days prior to arrival date.

- Camping units (Trailers, RVs, 5th-wheels, etc.): Reservations for camping units are limited to 155 days in any 12-month period. Advance reservations for all sites must be made for 2 nights or more. The 14-day limit sites may be occupied for a maximum of 14 days in a 28-day period. Guests may not move from one 14-day site to another.

- Commercial Bunkhouses are not permitted in John Prince Park Campground.

OFFICE HOURS are 7:00am to 9:00pm. The campground entrance has automatic gates. The entry code is provided at check in.

CHECK-IN Guests may check in between 1:00pm and 9:00pm on the first day of their reservation. Guests should finish setting up their site by 10:00pm in order to adhere to quiet hours.

CHECK-OUT Guests must leave the campground by 11:00am. If the campsite has not been vacated by 11:00am an additional night will be charged to the guest. Visitors will still be required to leave the campground the same day as their original check-out date.

CAMPSITE RENEWALS are due by 11:00am on the scheduled check-out date. Renewals are subject to site availability.

PAYMENT Full payment of reservation is required at time of registration. We accept Mastercard, Visa, Discover, or American Express cards. Cash is not accepted by the campground office for any transaction.

SITE CAPACITY / MAINTENANCE 1 sleeping unit and 1 vehicle or 2 motorcycles are allowed with a maximum of 6 people per site. The camping fee covers the first 5 people, the extra person requires an additional fee to be paid upon check in. Additional vehicles, motorcycles, utility trailers, boats, etc. will be charged a daily fee and must be parked in the overflow parking area. Campsites must be kept neat and free of debris at all times.

QUIET HOURS are 10:00pm to 7:00am. Children under 18 must be on their site by 9:00pm.

VISITORS Current, registered guests must inform the Campground Office of visitors prior to the visitor's arrival to the campground. Visitors must register at the Campground Office and receive a Visitor's Pass prior to entering the campground - Visitors are not allowed to use entrance codes. Visitors are allowed to stay up to 3 nights in the campground, but must register with the Campground Office and obtain a new Visitor Pass each day before 11:00am. If an overnight visitor brings a vehicle the registered guest is responsible for paying for the extra vehicle fee.

GREY AND BLACK WASTE WATER State Health regulations require users of self-contained units to discharge waste water (including grey water) into sealed holding tanks or the dump station. Open waste water containers, the discharging of waste water containers or waste water on the ground or restrooms is prohibited and is grounds for expulsion from the campground.

EMERGENCY SERVICES Dial 911 for medical and police emergencies. Please notify the office of all emergencies, disturbances, or facility malfunctions. The Campground Manager or designee will be available for after-hours emergencies or facility malfunctions.

PETS The Campground is not responsible for any pets left in camping unit. Pets must be kept on a leash of 6 feet or less and attended to at all times. No more than 3 pets are allowed per site. Pets are not allowed to be left unattended, including tied outside of camping unit or housed within the camping unit. Guests are required to clean up after their pets. Pets must not disturb other campers. Pets are not allowed in restrooms, showers or laundry room, except for service animals. Exotic pets are prohibited.

WILDLIFE AND PLANT LIFE Guests are not to remove, damage or deface trees, shrubs or other county property. All wildlife is protected by county ordinance. **PLEASE DO NOT FEED WILDLIFE, INCLUDING BIRDS, as this causes them to become dependent on humans for their food.**

ALLIGATORS AND SNAKES These animals are year-round residents of the park. They can be dangerous. Please respect these creatures and leave them alone. Use appropriate caution and **DO NOT FEED THE ALLIGATORS.**

MAIL Only regular mail (envelopes/letters) is received at office. Campground office is no longer able to safely store parcels while maintaining proper ADA requirements and facilitating safe access for all office visitors and staff. Packages should be delivered to sites directly by carrier after checking in at front office.

TRASH Dumpsters have been provided for your convenience. You are responsible for placing bagged trash in dumpsters. Do not leave trash in laundry or restroom areas.

INSURANCE / THEFT We are not responsible in case of theft of camping unit or contents thereof; nor for any damage caused by natural causes (i.e. tree falling); nor for spoilage of refrigerator / freezer foods due to loss of electricity. All activities in the campground are done at the individual's free will, and John Prince Park Campground will not be responsible for injury to guests nor for loss of money/valuables of any kind. Please be sure to secure all valuables, and lock your doors and windows.

ALTERATIONS TO SITE Campground patrons may not make changes to the site without approval of management.

CAMPSITE AGREEMENT & SUBLETTING Your seasonal agreement is between the individuals noted on the agreement and John Prince Park Campground. This agreement DOES NOT entitle any other individuals to the use of your camping unit or site. If you are not using your site, no one else is permitted to use your site or camping unit. Reservations must be made in the name of the individual staying in the camping unit on the campsite. Individuals found subletting their unit or site can be subject to expulsion from the campground.

SALE OF CAMPING UNIT Your seasonal agreement is not transferable to another individual if you sell your camping unit. All seasonal costs are non-refundable should you sell your trailer or decide to leave for any other reason.

Grounds for Expulsion from Palm Beach County Parks and Recreation Department Campgrounds

Guests who engage in any of the following may be subject to expulsion from the campground and face a possible ban from all Palm Beach County Parks & Recreation Campgrounds for a period of up to 1 year.

- **Late Payment:** Failure to pay rental fees prior to 11:00 a.m.
- **Violence:** Guests who engage in any act of violence will be asked to vacate the premises immediately.
- **Drunken and Disorderly Conduct:** Any occurrence of drunken or disorderly conduct will be cause for immediate expulsion.
- **Disturbing the Peace**
- **Pet Violations:** Pets are to be kept attended and under your direct control at all times. No more than 3 pets are allowed on a campsite. Guests must clean up after their pets. Pets are to be kept on a leash of 6 feet or less at all times. Pets must not disturb other guests with barking or aggressive behavior.
- **Waste Water:** Guests who release grey or black water onto the ground will receive a verbal and / or written notice requesting them to cease this activity. This grey or black water could originate from intentional release or dripping/ leaking from valves on the RV.
- **Failure to Comply with Rules** and Regulations in accordance with Palm Beach County Parks and Recreation Ordinance 2004- 022.
- **Entry Gate Code:** Do not give the entry gate code to visitors.

The Following Are Not Permitted:

Failure to comply with rules and regulations in accordance with Palm Beach County Parks and Recreation Ordinance 2016- 021 and 2004-022.

- Refunds after check-in
- Change in Rate Type after check-in (daily to weekly, weekly to monthly)
- Smoking in any buildings
- More than 3 pets per site; pets unattended or off leash
- Pets in restrooms, laundry area, recreation hall, screened pavilion or Camp Office
- Washing dishes or bathing pets in restrooms/ showers
- Household garbage in restroom, laundry area, recreation hall or screened pavilion trash cans
- Parking on unoccupied campsites
- Sleeping in cars, non-approved camping units or non-approved areas
- Camping in non-approved areas
- More than one sleeping unit per site
- Unauthorized guests
- Unlicensed vehicles (minibikes, mopeds, golf carts, etc.) except handicap-assist scooters
- Commercial Bunkhouses
- Mechanical repairs or oil changes to vehicles and equipment
- Alterations to site without management approval
- Sale of camping unit - seasonal agreement is not transferable
- Sites in poor maintenance conditions
- Major household appliances or furniture outside unit
- Toys and tools left out when not in use
- Storage under camping unit
- Swimming in lake or canal (alligators and cottonmouths are present)
- Wading pools
- Ground fires except in commercially approved or installed fire rings
- Use of gasoline generators
- Lines or ropes on trees, including laundry lines and hammocks
- Rugs of any kind on grass
- Tarps
- Cutting through other campers' sites on foot, bicycle, etc.
- Loud music or disruptive behavior
- "For Sale" signs
- Fireworks
- Firearms, BB guns, bows and arrows, or other weaponry
- Feeding of alligators, birds or other wildlife
- Washing of RV Units with campsite's water

What You Will Need:

- RVIA number
- Valid driver's license / identification of each person over 18
- Current / valid RV and vehicle registration
- Payment at time of registration (credit card: Visa, Mastercard, Discover, and American Express)

- 14 DAY LIMIT FULL SERVICE
- LONG TERM FULL SERVICE
- LAKESIDE LANDING, LONG TERM, FULL SERVICE

Wi-Fi AVAILABLE
"JOHN PRINCE PARK CAMPGROUND"

Management reserves the right to evict anyone for behavior detrimental to the campground and its visitors, or failing to observe the procedures as per Palm Beach County Parks and Recreation Ordinance 96-44. A copy is available for review in the office. In accordance with the provisions of the ADA, this document may be requested in an alternate format. Contact John Prince Park Campground at 561-582-7992.

PARK ACTIVITIES

- ◆ FISHING
- ◆ BOATING
- ◆ BICYCLING
- ◆ FITNESS TRAIL
- ◆ DRIVING RANGE
- ◆ NATURE AREA
- ◆ "LAKE WOOF"
- ◆ DOG PARK

- DUMP STATION
- RESTROOMS
- LAUNDRY
- BOAT DOCK
- PLAYGROUND
- PARKING
- PAVILION
- HANDICAP ACCESS
- DOG FITNESS WALK
- FIRE RING
- BBQ GRILL
- DUMPSTER



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John Prince Park Campground

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