



GUEST SERVICES GUIDE

GRAND LAKE/ROCKY MOUNTAIN NATIONAL PARK KOA JOURNEY



LEGEND

- Full Hook-up 50/30 Amp ■
- Full Hook-up 30/20 Amp ■
- Full Hook-up 50/30 Amp Deluxe Patio ■
- Water & Electric 50/30 Amp ■
- Water & Electric 30/20 Amp (Lower Loop) ■
- Water & Electric 30/20 Amp (Upper Loop) ■
- Cabin
- Rustic Cabin w/Patio
- Tent
- Dumpster/Trash
- Playground
- Basketball
- K9 Dog Park
- Dump Station
- Propane
- Restroom Door Keypad
- Sink (Camper Sink - for cleaning dishes/drinking water)
- Restroom (Male)
- Restroom (Female)
- Shower
- Laundry

Wi-Fi Available

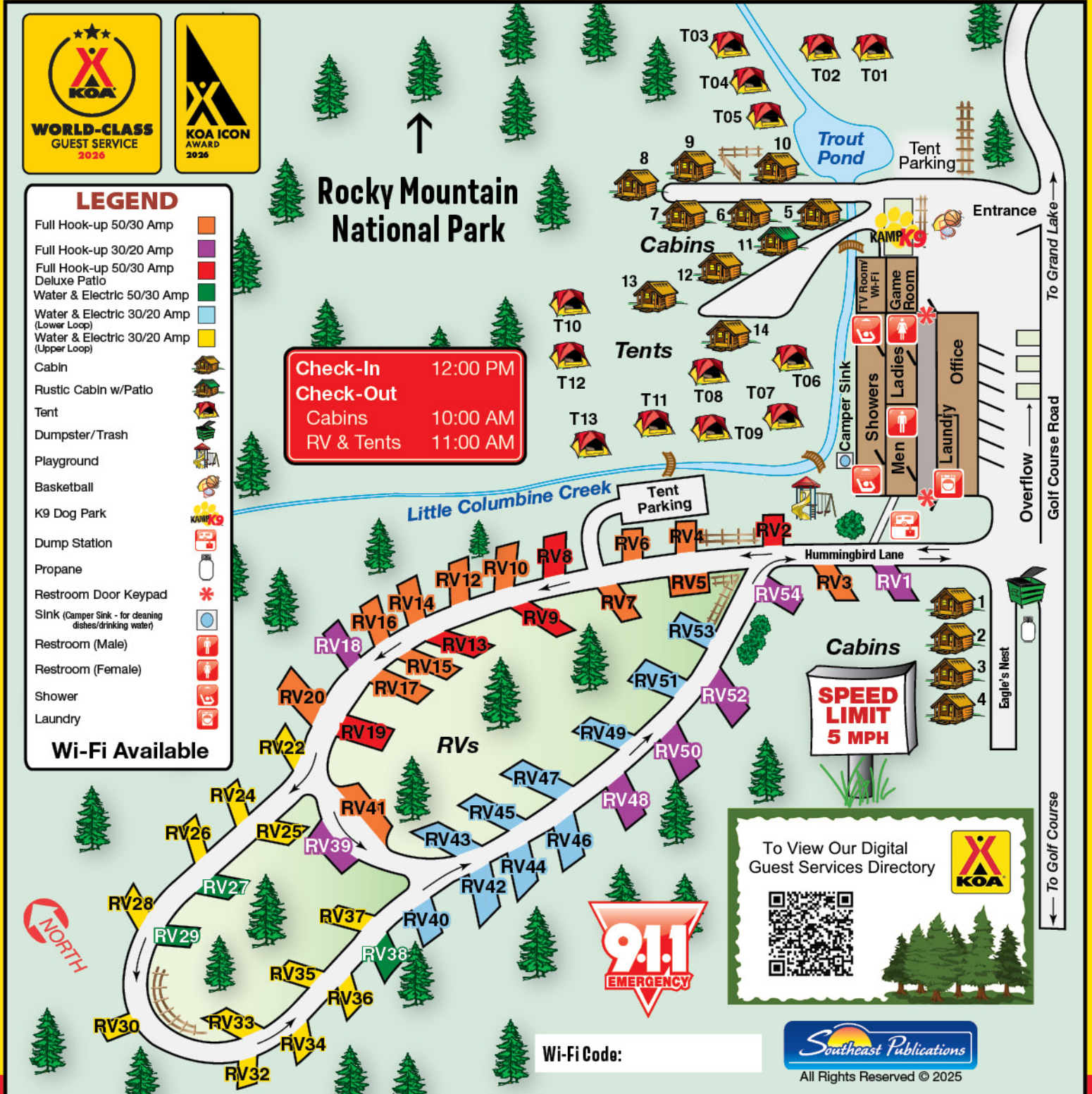
Check-In 12:00 PM

Check-Out

Cabins 10:00 AM

RV & Tents 11:00 AM

Rocky Mountain National Park



To View Our Digital Guest Services Directory



Wi-Fi Code: _____

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Guest Name: _____ Site#: _____ Restroom: _____

1

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2

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3

Create memories...

... GO CAMPING



SO MUCH TO DO AT OUR KOA!

5-MINUTE DRIVE

- Grand Lake
- Rocky Mtn. N.P.
- Horseback Riding
- Boating & Fishing
- Grand Lake Village
- Golf Course, Tennis
- Shadow Mountain Lake

AMENITIES

- Restrooms
- Showers
- Laundry
- Game Room
- Lounge/TV Room
- Trout Pond
- Grocery
- Dump Station
- Propane
- Playground
- Wi-Fi

DISTANCES

Denver.....	102 Miles
Estes Park.....	48 Miles
Vail.....	92 Miles
Fort Collins.....	90 Miles
Grand Junction.....	210 Miles
Colorado Springs.....	170 Miles
Glenwood Springs.....	125 Miles
Cheyenne, Wyoming.....	140 Miles
Laramie, Wyoming.....	135 Miles

IMPORTANT TELEPHONE NUMBERS

EMERGENCY EMS
FIRE & POLICE: 911

KOA OFFICE/REGISTRATION:
(970) 627-8502

AFTER HOURS EMERGENCY:
(970) 324-9426

GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

1. **Speed limit in the park is 5 MPH. Please watch for children and wildlife.**
2. **Quiet hours are from 10:00 pm to 8:00 am. Please respect your neighbors. No audible sounds beyond your space. Generators are not allowed.**
3. **Children must be supervised by an adult at all times. Playground closes at dusk and all children must return to their campsites.**
4. **What time do we check-in / check-out? Check-in time is at 12:00 pm. Check-out time is 10:00 am for cabins and 11:00 am for tents and RV sites.**
5. **How many camping units per sites? ONE RV and ONE vehicle on your site. Exceptions require office approval and will be based on campground capacity.**
6. **Can I pitch a tent on an RV site? Yes, in lieu of an RV camper, one tent may be pitched on the RV site allowing access to water and electricity. Absolutely NO tents may be pitched on the grass - tents must be secured on the gravel pad. Maximum number of people at site applies.**
7. **Camper Cabins are available for four people. Pet fees apply. There are no portable toilets, cooking, open flames or smoking allowed in the cabins. Cooking is allowed outside at fire rings or personal stoves. Please do not remove porch furniture to place around campfire - cushions are flammable. Burn holes will result in fees.**
8. **Wastewater can only be discharged into the dump station and sewers associated with the Full Hookup sites. The discharge of wastewater, septic or gray water outside of these approved locations is prohibited and is subject to fines and/or eviction.**
9. **How many vehicles may I have on my site? You are allowed one RV and one vehicle on your site at any time. Check with the office about designated parking for extra vehicles, boats and trailers.**
10. **Are pets allowed? Yes, well-behaved pets are welcome. Two dog maximum per site. Pets must be on a leash at all times (except in dog park) and not left unattended or tied up at your site or left in pens. Owners must clean up after their pet(s). It is the pet owner's responsibility for volume control of their pets. Keep pets away from wildlife. Dogs and moose do not mix! Pet fees apply to cabin rentals.**
11. **Smoking? All cabins and public buildings are smoke free. The smoking of marijuana is prohibited on the campground.**
12. **Campfires: Reasonable sized campfires are allowed in the fire rings only. Extinguish all fires at night and before departure.**
13. **Where do I find firewood? Firewood is available at the camp store. Any cutting of trees, dead or alive, is subject to a fine.**
14. **Will I get a refund if I leave early? There are no refunds once you check in, no exceptions for weather. Reservations not checked in by 11:00 am the morning following your scheduled arrival date will be released without refund.**
15. **Is fishing allowed in your pond? Yes, please check with the office for rules and regulations.**
16. **Garbage: Place all garbage in the large green dumpster at the front of the park (open 8:00 am-9:00 pm). If you need to dump trash after hours, a bear-proof trash can is available at the side of the dumpster. Please only use bear-proof trash cans if the dumpster is locked.**
17. **Our Rec Room/TV Room and Game Room are available for campers during the hours of 8:00 am-9:00 pm. Children must be accompanied by an adult in the TV/Rec room.**
18. **May we have day guests at our site? Yes, your guests are welcome. They need to check in at the office prior to visiting your site to obtain a parking pass. Number of guests will be verified at check-in. Site maximum numbers are enforced.**
19. **Who is responsible for damages to person or property? The park is not responsible for damage, injury or loss by accident, theft or fire to either persons or property of any guest. Any damages will be the guest's responsibility. Charges will be assessed by the park management. This is private property and the management reserves the right to refuse service to any customer.**
20. **Drones are strictly prohibited on property.**
21. **Dark Sky - Grand Lake is a Dark Sky community. This means that light pollution is minimized so that everyone can enjoy the stars. Please turn off any exterior lights at dusk (Solar-lights and lanterns are okay).**

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KOA Journey campgrounds are the perfect oases after a day on the road. Whether it's along the way or a quick getaway, they've got you covered. Located near the highways and byways of North America with long pull-thru RV sites, they deliver convenience to the traveling camper. Pull in, ease back and take a load off.

Happy Camping,

The Grand Lake/Rocky Mountain National Park KOA Journey Team