



# GUEST SERVICES GUIDE

## SAN ANTONIO/ALAMO KOA HOLIDAY



Scan me!

Welcome to San Antonio KOA Holiday, over 57 years of the finest camping in South Texas! Whether you are bringing an RV, staying in one of our deluxe cabins, or tent camping, we have everything you need to make this a fabulous vacation. Our KOA is the perfect location with easy access to San Antonio's greatest attractions!

Guest Name:

Gate / Restroom Code

Wi-Fi Password:



San Antonio/Alamo KOA Holiday | 602 Gembler Road | Bexar County, San Antonio, TX 78219

Information: (210) 224-9296 | [info@sanantoniokoa.com](mailto:info@sanantoniokoa.com) | [AlamoKOA.com](http://AlamoKOA.com)

After Hours Emergency: (210) 224-9296 | EMERGENCY: CALL 911



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# GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

- **Quiet Hours** are 10:00 pm to 8:00 am. Please limit loud and offensive noises out of respect for others camping in the park. Generators are not permitted at any time.
- **Check-out time** is 12:00 noon.
- Re-register at the office before 11:00 am of your departure date.
- All visitors must register at the office and pay daily visitor fee. Visitors are permitted on property between 8:00 am to 10:00 pm.
- Tent Sites and Camping Cabin rentals are limited to a 7-day stay.
- Propane is available daily 8:00 am to 5:00 pm.
- Laundry Room is located behind office and is open 24 hours.
- Washing of vehicles and RVs is not permitted unless by a vendor in this directory.
- Parking is limited to 1 vehicle per camping site. Parking for extra vehicles is located at visitor parking.
- Speed limit is 5 mph in the park and is strictly enforced. Watch For Children At Play!
- ATVs (All Terrain Vehicles) may not be used in the park.
- Smoking is not permitted inside any of the cabins or public areas and buildings.
- Cooking is not permitted in the camping cabins. Please use outside grills and tables for food preparation.
- For the safety of our guests food deliveries and rides must be assessed at the front office parking lot only.
- Clothesline may not be hung in the park.
- Outgoing mail drop is located inside the office, near the front desk.
- **Swimming Pool:**  
**HOURS 10AM to 9:30PM (In Season)**
  - Children under 14 must be accompanied by an adult over 18.
  - Swimsuits are required. No street clothes or cutoffs.
  - Pool is only for registered guests.
  - No inflatable objects in pool.
  - San Antonio/Alamo KOA Holiday assumes no responsibility for accidents, injuries, or losses from any cause. You should always lock and protect unattended items like bicycles and scooters.
- **Reserves the right to refuse service to anyone and the right to remove any person(s) without refund for failure to abide by any of these rules and campground policies.**

## SO MUCH TO DO IN SAN ANTONIO!

- The Alamo
- The San Antonio River Walk
- The Historic Market Square
- Tower of the Americas
- San Antonio Missions National Historical Park
- The Pearl
- San Antonio Museum of Art
- The DoSeum Museum for Kids
- Witte Museum
- San Antonio Zoo
- Japanese Tea Gardens
- San Antonio Botanical Gardens
- SeaWorld
- Six Flags Fiesta Texas
- Natural Bridge Caverns



## PETS ARE WELCOME

Please observe the following rules:

- Prohibited dog breeds in the park are: Pit Bull Terrier, Staffordshire Bull Terrier, American Staffordshire Terrier, American Bully or any mixes of these breeds.
- Aggressive dog behavior or constantly barking dogs will not be tolerated and could result in the owner's removal.
- Pets must always be kept on a leash unless inside Kamp K9.
- Please clean up after your pet and deposit waste in the trash cans.
- Pets allowed only in designated Pet-friendly Cabins.
- Pets may not be left unattended outside, or inside cabins, tents, or hot RVs.
- Pets are not allowed in the park buildings, pool area or playground area.
- Please do not allow your pet to disturb other guests.



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## OUR SINCERE THANKS

Whether you're exploring the local area or hanging out at the campground, KOA Holidays are an ideal place to relax and play. There's plenty to do, with amenities and services to make your stay memorable. Plus, you'll enjoy the outdoor experience with upgraded RV sites with KOA Patios™

and Deluxe Cabins with full baths for camping in comfort. Bring your family, bring your friends, or bring the whole group – there's plenty of ways to stay and explore.

Happy Camping,  
The San Antonio/Alamo KOA Holiday Team

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# LEGEND

- |                        |                 |                           |
|------------------------|-----------------|---------------------------|
| KOA Patio Site         | Laundry         | Pet Waste Station         |
| Full Hookup            | Shower House    | Woodshed/Firewood         |
| Electric & Water       | Patio Café      | Bike & Pedal Cart Rentals |
| KOA Private Patio Site | Dump Station    | Gaga Ball                 |
| Deluxe Cabin           | Visitor Parking | Dumpster                  |
| Camping Cabin 1BR      | Propane         | Playground                |
| Camping Cabin 2BR      | Air Hose        | No Swimming               |
| Glamping Cabin         | Recycling       | Community Fire Pit        |
| Deluxe Tent            | Dog Walk        |                           |
| Standard Tent          | Selfie Station  |                           |

Site #



# TIMES TO REMEMBER

- Check-Out Time:** 12:00 noon  
Must re-register by 11:00 am
- Laundry Open:** 24 Hours
- Swimming Pool Hours:** 10:00 am to 9:30 pm (In Season)
- Quiet Hours:** 10:00 pm to 8:00 am

# TRASH REMOVAL

Please put trash in dumpsters or end of site by **10 am**.

Household waste only; no larger items. Do not leave trash outside overnight.

Thank you.



← To WW White Rd. / I-10 / Loop 410

Gempler Road

City Bus Stop To Downtown

To Frost Center Parkway / I-35 / San Antonio (Downtown) →



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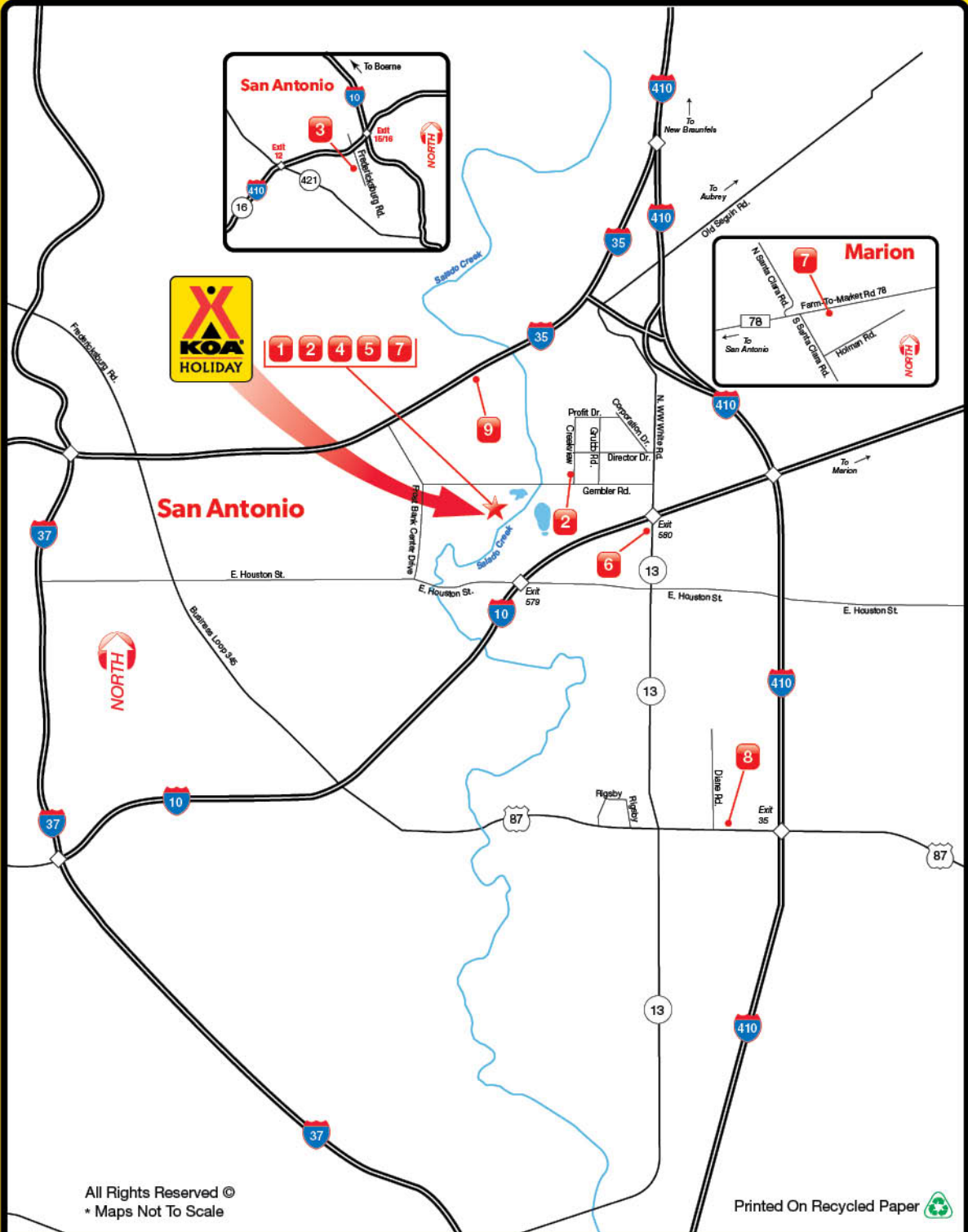
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San Antonio



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