

On-Site Amenities

- Convenience/Gift Store
- Laundry-24 Hours
- 24 Hour Showers-Free
- Mail Drop
- High Speed Fiber
- Optic Wi-Fi
- Playgrounds
- Pavilion
- Propane Sales
- Arcade/Rec Hall
- Swimming Pool
- Climbing Wall
- Obstacle Course
- Tree House Fun
- Jump Pad
- GaGa Ball
- Basketball
- Buggy Bikes
- Fishing Pond
- Bingo
- Mini Golf
- Bean Bag Toss
- Holiday Themes
- Crafts
- Frisbee Golf
- Pedal Boats
- Shuffleboard
- Volleyball
- Ping Pong
- Wagon Rides
- Pet Playground
- Pickleball
- Gem Mining

Fees & Refund Policies

- Rates** - Based on 4 people. Only 1 family (Parents, dependent kids) per campsite. Premium Time pricing includes weekends and Jun/July/August. Holiday/Special Weekends includes all Holiday & Themed weekends.
- Additional People** - \$6.00 per day charge for each adult & child 3 years and older at initial registration.
- Deposits Non-Refundable** - for Special/Holiday weekends, Memorial, Independence, Labor, Columbus Day, etc.
- Deposits Refundable** - Minus \$20.00 fee if notified by 4:00 p.m. (Campsites - 7 days, cabins/deluxe cabins - 2 weeks) prior to arrival.
- Reservations** - Sites are held until 9 a.m. the next morning.
- Longer Stay** - deposits and fees for a week or more are non-refundable.
- Campsites** - site types are always guaranteed but to book a specific site number you must use the "KOA Select My Site" feature. This option will display a site number on your confirmation.
- Dogs & Cats in cabins** - Cost \$10. If extra cleaning is needed you will be charged. No cats in any cabins. No dogs in deluxe cabins.
- No Refunds** - for early check-outs.
- Nature** - Camping is an outdoor experience, therefore, we do not give refunds due to discomforts of nature.
- Payments** - Cash, Visa, MC & Traveler Checks accepted. No personal checks. Campers may use personal checks for stays in excess of 29 nights.

TV Stations

<http://www.tvguide.com/listings/zip/14564-victor-ny>

3.1 or 10.1..... NBC	10.3 START TV	31.2ANTENNA TV
3.2..... The CW	10.4 or 56.4ION	31.3COMET
3.3..... NBC PLUS	10.5HEROS & ICONS	43.1 TCT
5.1 or 8.1.....CBS	10.6GRIT	43.2..... DABL
5.2..... CHARGE	10.7 ION +	56.2..... TRU TV
5.3 or 31.4..... TBD	21.1 or 24.1.....PBS HD	56.3 JEWELRY TV
8.2 or 9.3.....BOUNCE	21.2 PBS	56.5BUZZR
8.3 or 9.4..... LAFF	21.3 CREATE	56.6 SBN
8.4..... ESCAPE	21.4 or 24.4PBS KIDS	56.7 .CORNERSTONE TV
9.1 ABC	24.2 CREATE	56.8QVC
9.2.....ANTENNA TV	24.3.....GLOBAL CONNECT	56.9MOVIES!
10.2ME TV	31.1 or 68.1..... Fox HD	68.2COZI TV

*PointAntenna North and Search



You may receive a survey after your stay. If at any time during your stay you don't believe we are earning a "10" and 5 stars - please allow us the opportunity to correct the situation.

Happy Camping,
The Canandaigua/Rochester KOA Holiday Team
Family Owned & Operated Campground

For After Hour Campground Emergencies Please Call 585-398-3583



PLASTICS • GLASS • PAPER - KOA Pays for Special Dumpster.

Pool Safety Rules

NEW YORK STATE LAW

- NEVER SWIM ALONE, 2 ADULTS REQUIRED.**
- One adult must be on deck at all times.**
- Anyone under 18 must be with an adult.
- No diving or flipping! "Dangerous!"
- In an emergency, go to camp office.
- Shower before entering pool.
- No glass or pets in pool area.
- Open hours - 10:00 a.m. to office closing.
- No running or rough play, inflatable boats, boogie boards or lounges.
- Urinating, defecating, expectorating or blowing of nose prohibited!
- Only swimsuits or baby swimmies permitted. No cotton clothes, the lint clogs the filter.
- No lifeguard on duty, max 100 swimmers.

Points of Interest

Go To visitfingertlakes.com

- Gaming & Race Track
- NY Kitchen (Wine/Culinary)
- Canandaigua Lake Cruises
- Hill Cumorah LDS Center
- Granger Homestead
- Erie Canal & Trails
- Sonnenberg Gardens
- DIRT Motorsports
- Roseland Waterpark & Aerial Adventures
- Waterloo Outlet Mall

KOA Weekend Summer Events

COFFEE Saturday-Sunday Mornings in Cafe

Ice Cream Every Evening 7:00-8:00 PM

Coffee, Hot Chocolate, Cappuccino, Tea available in office at all times

Memorial to Labor Day Friday

Dinner at Cafe - 5:00-6:45 PM
Fish Fry, Chicken Fingers, Hamburgers, Pizza, Crab Cakes, Eat-In or Take-Out

Ice Cream Cones, Floats & Shakes - 7:00-8:00 PM

Theater Night/Arcade - 7:30 PM

Saturday

Pancake & Egg Breakfast - 8:00-10:00 AM

Coffee. Please donate to Care Camp

Farmers Market Pavilion - 10:00 AM-12:00 PM

Crafts Pavilion - 11:00 AM

Volleyball/GaGa Ball - 2:00 PM

Dinner at Cafe - 5:00-6:45 PM

Wagon Hay Rides - 7:00 PM

Ice Cream Cones, Floats & Shakes - 7:00-8:00 PM

Bingo Pavilion \$2 per card - 8:00 PM

Sunday

Pancake & Egg Breakfast

8:00-10:00 AM

Coffee. Please donate to Care Camp

Ice Cream Cones, Floats & Shakes

7:00-8:00 PM

GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

Please review the following guidelines with members of your party so that everyone has a safe and fun stay at our campground.

1. Prior to Entering, All Visitors Must Register in Office and Obtain A Vehicle Pass: There is an up-front fee of \$6.00 per person per day (\$10 during holiday/themed weekends) 8 total people max/site. Beyond 8 special arrangements must be made to reserve the pavilion and additional sites. Visitors are welcome from 9:00 a.m. - 10:00 p.m. All visitors must park in parking lots. Registered campers are responsible for their visitors. Visitors are not allowed to bring dogs.

2. Speed Limit: 5 MPH. Please observe!!! Kids, dogs and bikes are everywhere.

3. Quiet Hours: 10:00 p.m. - 7:00 a.m. Curfew for persons under 18 years of age. No bike riding after dark. All radios/TV's must be turned off by 10:00 p.m. If problems after this time, please call 585-398-3583 for assistance. All visitors must leave by 10 p.m.

4. Respect your neighbors: Do not walk through campsites. Shut off porch/security lights. Running generators is prohibited. No clotheslines. Music, radios and TVs should only be heard at your site. Loud noises/parties and abusive or profane actions/music or language shall not be permitted at any time. Smoking Marijuana is strictly prohibited.

5. Save Our Grass: No carpets on the grass, only on stone. Tents and RVs on grass sites must be moved after 3 days. Screen houses with bottom floors are not permitted.

6. Check-Out Time: 11:30 a.m. Must re-register for additional hours or days prior to 11:00 a.m. Full campsite fee charged if site not vacated by 2:00 p.m. **All campers must vacate the property once they have checked out of campsite.**

7. RV and Car washing prohibited (except for windshields)! NO golf carts permitted!

8. Campsite: One camping unit per site, one car per site, per Fire Marshall. Park extra cars in parking lot. No tents on RV/cabin sites. **Specific site numbers can only be guaranteed when using "KOA Select My Site."** Do not cut through other campsites. No golf carts, electric scooters and bikes. No filling kiddy pools.

9. Pets: Must be kept on a leash (maximum length 6'), and under control at all times. They must never be left unattended. Clean up after your pet or a clean-up fee will be charged. Rottweilers, Pitbulls, Dobermans and aggressive dogs are not allowed. A \$10 fee is required for dogs in cabins. Visitors are not allowed to bring pets.

10. Trash: Please deposit all site trash in dumpster. No garbage in Recycle Dumpster, only glass, plastics, and paper. **YOUR FIRE PIT IS NOT A TRASH CAN** - if required, \$25 will be charged.

11. Gray Water: No gray (sink) water on the ground.

12. Port-A-Potties: Use dump station, NOT restrooms.

13. Dishwashing Sink: Located in front of the back restrooms.

14. Campfires & Stoves: Small open fires are permitted in fire rings only. Do not cut trees, alive or dead. Firewood is sold in the store. Do not move fire rings or you will be charged \$25 for any damages. Do not let your cooking stove burn the top of the table or kill the grass. Put them on the fire ring if you do not have a proper stand. If fire pit is full, ask, and we will clean it out ASAP. Do not burn cans, plastic or glass. No fireworks.

15. Sewer: NYS LAW requires use of donut or leak/vapor-proof fitting. Never allow sewer hose to drop in sewer pipe. To prevent cross-contamination and sickness, never hook up water line to any part of your sewer system. To prevent odors and spills, never leave your valves open until you are ready to dump. Collect gray water to be used to flush out black water waste through your hose and campground system.

16. Water: Set at 55 PSI, connected to town water. Please **NO LEAKS.**

17. Electric: If you do not have power, reset breaker. Never reduce from 50 to 30 Amps. 30 Amp RVs cannot run all appliances at one time. Read your RV manual.

18. You are responsible for all damages to campground facilities and grounds caused by members of your group or your visitors. Please make sure to supervise your children.

19. Fishing: No license required. (CPR) Catch, Photo & Release only. Do not return catfish. Notify office.

20. Restrooms open 24 hrs. Cleaning schedule: Front closed from 10:00 a.m. to 12:00 Noon; Back 1:00 p.m. to 3:00 p.m.

21. Jump Pad: 10am to 8pm, NO SHOES. Must read and follow posted rules, if Pad is off during open times, please ask the office and we'll be happy to turn it on. Pad may be closed during weather events.

22. Electrical Vehicle Charging: A charging station has been installed at our campground. See office for this or other options, fees apply. **ANY UNAUTHORIZED VEHICLE CHARGING IS CONSIDERED THEFT, \$35 FLAT FEE WILL BE CHARGED** (Even overnight 120v trickle charging, it still uses a lot of power!!).

23. Management reserves the right to remove any camper, without refund, who does not comply with above rules.

Printed On Recycled Paper



GUEST SERVICES GUIDE

Our Rules Are NOT Optional. Please Read.

ALL VISITORS Must Register & Pick Up Car Pass (\$)

Quiet Hours 10:00 p.m. - 7:00 a.m.

Store Hours 9:00 a.m. - 8:00 p.m. 7:00 p.m. in Off Season

Check-Out By 11:30 a.m.

Place All Trash in the Dumpster

Wireless Internet
Available at this KOA!
No code needed. Just select "KOA Campground" network.

LEGEND

- Tent Site
- Electric
- Water & Electric Site
- Full Hook-up (W/S/E)
- Seasonal Site (Telephone Option)
- Camping Cabin®
- Deluxe Cabin®
- Big Rig and/or Patio Site
- 2 Bedroom
- Paw Pen Site
- Utilities
- 50 Amp Electric
- Dump Station
- Handicapped Restrooms
- Electric Charging Station



TO RTE. 332 & Canandaigua Canandaigua Farmington Town Line Road TO RTE. 28
 Buffalo To 90 West & Rochester, Rt. 490 **CAMPGROUND GPS:** [Lat.] 42.9454769° • [Long.] 77.3091809° To 90 East Albany

Canandaigua/Rochester KOA Holiday | 5374 Canandaigua Farmington Townline Rd. | Farmington, Ontario County, NY 14425
 Information: (585) 398-3582 | KOA.com | koacanan@frontiernet.net



For After Hour Campground Emergencies Please Call: **585-398-3583**

OUR SINCERE THANKS

Whether you're exploring the local area or hanging out at the campground, KOA Holidays are an ideal place to relax and play. There's plenty to do, with amenities and services to make your stay memorable. Plus, you'll enjoy the outdoor experience with upgraded RV sites with KOA Patios™ and Deluxe Cabins with full baths for camping in comfort. Bring your family, bring your friends, or bring the whole group - there's plenty of ways to stay and explore.

Happy Camping,
The Canandaigua/Rochester KOA Holiday Team



1

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Locally Owned Year Round Farmers Market carrying fresh local meats, produce, eggs, baked goods, dairy products, honey, maple syrup, flowers and more!

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383 Bloomingdale Rd.
Tonawanda Indian Reservation
Akron, New York 14001

Maps showing routes to Naples, Basom, and Stanley.

2

Map of Canandaigua area with KOA Holiday location marked with a red star and 'ACE' logo.

ACE

KOA HOLIDAY

Southwest Publications • Karen / T. Adams • 2/26

Printed in the USA

GERMAN BROTHERS marina

Rent Me!

3907 West Lake Rd. Canandaigua, NY
585-394-4000
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Arbor Hill Grapery & Winery

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Family dining in a cozy rustic atmosphere serving breakfast, lunch and dinner at reasonable prices. Fresh made delicious desserts. Take a break from camping and join us for a real hometown treat.

Open Tuesday 7 am to 2 pm, Wednesday thru Friday 7 am to 7 pm, Saturday and Sunday 7 am to 2 pm. Closed Monday. Catering available.

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the Green Front

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Dine-in, take-out, order online.

We are a family-owned "local joint" restaurant famous for our wings, pizza, fully stocked bar in downtown Canandaigua.

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