



# SO MUCH TO DO AT OUR KOA!

## POINTS OF INTEREST

- Niagara Falls..... 80 Mi.
- Buffalo..... 60 Mi.
- Geocaching .....100 Yds.
- Lake Erie Pier & Boat Launch .....3/4 Mi.
- Lake Chautauqua .....10 Mi.
- Chautauqua Institution .....14 Mi.
- Waldemeer Amusement Park..... 48 Mi.
- Panama Rocks..... 25 Mi.

Supermarkets, Antique Shops, Wineries, Golf Courses, Churches (listings in office) and Good Restaurants Nearby

## DIRECTIONS TO NIAGARA FALLS FROM KOA

**Scenic Route:** Take Route 5E to 5 & 20, to 5E to I-190N across Grand Island, to Robert Moses Parkway to Goat Island.

**Express Route:** Take Route 5W to Route 394S to I-90E to I-190N across Grand Island to Robert Moses Parkway to Goat Island.

In Chautauqua County, we are into mandatory recycling. We have furnished recycling containers by the dumpster for plastic, paper, clear glass and tin cans. We are asking that you help us make a better environment by voluntarily recycling these four items.

Our staff are here to help any guests that may require extra assistance.

## IMPORTANT TELEPHONE NUMBERS

EMERGENCY EMS  
FIRE & POLICE: 911

KOA OFFICE/REGISTRATION:  
(716) 326-3573

AFTER HOURS EMERGENCY:  
(716) 581-1222

OUR SINCERE  
THANKS



KOA Journey campgrounds are the perfect oases after a day on the road. Whether it's along the way or a quick getaway, they've got you covered. Located near the highways and byways of North America with long pull-thru RV sites, they deliver convenience to the traveling camper. Pull in, ease back and take a load off.

Happy Camping,  
The Westfield/Lake Erie KOA Journey Team

## PARK GUIDELINES

- VISITORS:** must stop at office and purchase a pass and a car tag. There is an additional fee for adults and kids over 3 years of age.
- Check-Out:** There is nothing required for check-out as long as you have checked-in you are free to go.
- MAXIMUM SIX** people permitted per site.
- TRASH PICKUP:** Leave closed trash bags by the edge of your site and we will take care of it.
- CAMPING SEASON:** opens April 29th and closes October 30th.
- LP GAS** available.
- QUIET HOURS:** are **10:00 PM to 8:00 AM**. Radio, TV volumes and other disturbing noises must be controlled during these hours.
- LAUNDRY AND RESTROOMS** open 24 hours.
- NO CLOTHESLINES**
- STOCKED FISHING POND:** Registered campers may fish free of charge in our stocked pond. No licenses required. Catch and release only. Only take pictures.
- FISH CLEANING:** at designated area only. Do not use Camping Kitchen. Entrails to be taken off Campground and be properly disposed of (NOT IN KOA DUMPSTER). Ask for assistance.
- CHECK-IN 1:00 PM CHECK-OUT 12:00 PM.** Please reregister by 11:00 AM for additional days. Rates available for early check-ins and late check-outs.
- If you need to cancel your reservation, please call the campground before the deadlines below to receive a refund of your deposit, less a \$20 administrative cancellation fee. Text and email notifications of cancellations will not be accepted.

### Cancellation Deadlines:

- RV & Tent Sites:** You must give 7 days cancellation notice. Call the KOA you made your reservation with by 4 p.m., seven days before your scheduled arrival.
- Lodging & Accommodations:** You must give 14 days cancellation notice. Call the KOA you made your reservation with by 4 p.m., fourteen days before your scheduled arrival.
- Cancellation Details:**
  - Reservations made after these deadlines require non-refundable deposits.
  - Cancellations made after the deadlines will result in forfeiture of the full deposit.
  - No refunds are given due to the discomforts of nature,

- including no-shows and early checkouts.
- No refunds are given on or after the arrival date.
- Refunds will be processed using the original credit/debit card, with no exceptions.
- The cancellation policy may be amended during a Regional/National travel disruption.
- Holidays and special events may have unique deposit and/or cancellation requirements. Holiday weekends require a minimum three night stay.

**14 days notice required on the following dates:**  
May 22nd-24th, July 3rd-5th, and September 4th-6th.

- SPEED LIMIT:** is 5 M.P.H. Please obey, there are children and pets!
- PETS:** are welcome, must be on a leash and supervised at all times **BY AN ADULT. CLEAN UP AFTER YOUR PET! NO PETS IN ANY BUILDING, no pets on playground, no pets in pool area.**

- SWIMMING:** Parents please take note! There is no lifeguard on duty. **CHILDREN 16 AND UNDER MAY NOT SWIM WITHOUT AN ADULT.** Pool hours: 10am to 8pm. Please abide by all pool rules. No throwing objects, no glass, no smoking in pool area. **NO RUNNING, NO JUMPING OR DIVING INTO POOLS.** Permission Slip/Liability Waiver **MUST** be signed in office before entering pool area.

- NO WASHING VEHICLES:** windshield washing **ONLY** is permitted.

- CAMPFIRES:** Do **NOT** relocate fire rings! No cutting of live or dead trees. We have **FIREWOOD** for sale. Purchase in store/office and we will deliver to your site.

- NO ATVS, NO FIREWORKS PERMITTED IN ANY AREA OF THE CAMPGROUND.**

- OUTDOOR CARPETS:** Carpets kill grass, they must not cover grassy areas for more than 3 days.

- PLAYGROUND:** Parents are responsible for childrens actions and safety. Children **NOT** accompanied by an adult **MUST** be at their campsite by 9pm. **PLEASE DO NOT** permit your children to throw stones on the playground! Playground closes at dusk.

- VEHICLES:** Must be parked in designated area, not on grass or empty sites. There is an additional charge for extra vehicles.

- PLEASE BE RESPECTFUL TO YOUR FELLOW CAMPERS; DO NOT CUT THROUGH OR WALK YOUR PETS THROUGH OCCUPIED SITES. PLEASE ADVISE YOUR CHILDREN OF THIS RULE.**

## TV CHANNELS

7.....WKBW/ABC/Bufalo	15.....NHL	23.....A&E
8.....WGRZ/NBC/Bufalo	16.....MLB	24.....Lifetime
9.....WIVB/CBS/Bufalo	17.....NFL	25.....AMC
10.....WUTV/FOX/Bufalo	18.....Nickelodeon	26.....Nat'l Geographic
11.....FOX News	19.....Disney	27.....TBS
12.....FOX Sports 1	20.....FX	28.....History
13.....ESPN	21.....TNT	29.....Discovery
14.....ESPN2	22.....Hallmark	30.....Weather Channel

For Cable TV... Is your Antenna Booster off? Is your TV set to Cable?



# GUEST SERVICES GUIDE

## WESTFIELD/LAKE ERIE KOA JOURNEY



### EMERGENCY NUMBERS

Police, Fire & Ambulance ..... 911  
Hospital ..... 716-326-4921  
After Hours Emergency .... 716-581-1222



Guest Name \_\_\_\_\_

Site # \_\_\_\_\_

Office/Store Hours:

\_\_\_\_\_ AM  
to  
\_\_\_\_\_ PM



### LEGEND

- PRIMITIVE 20/30 AMP
- TENT SITE WATER ONLY
- TENT SITE W/E
- FULL 30/20 AMP
- ELECTRIC 50/30/20 AMP
- FULL 50/30/20 AMP
- CABLE TV SITES
- KAMPING KITCHEN
- WALKING TRAIL
- WATER
- RECYCLE BIN
- CAMPING CABIN
- DUMP STATION
- RESTROOM
- ADA FAMILY RESTROOM
- SHOWERS

**Ottaway Park:**  
Great sunsets, great view of Lake Erie, accessible by walking or driving, free parking and pets welcome.

Beaches & Sea Glass  
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24 Hr. Security/Service Phone In Night Registration Box

User Name: KOACamper

WiFi Password: Yellow123

Westfield/Lake Erie KOA Journey | 8001 E. Lake Rd. (Route #5) | Westfield, NY 14787 | Chautauqua County  
Information: (716) 326-3573 | info@westfieldkoa.com | WestfieldKOA.com



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