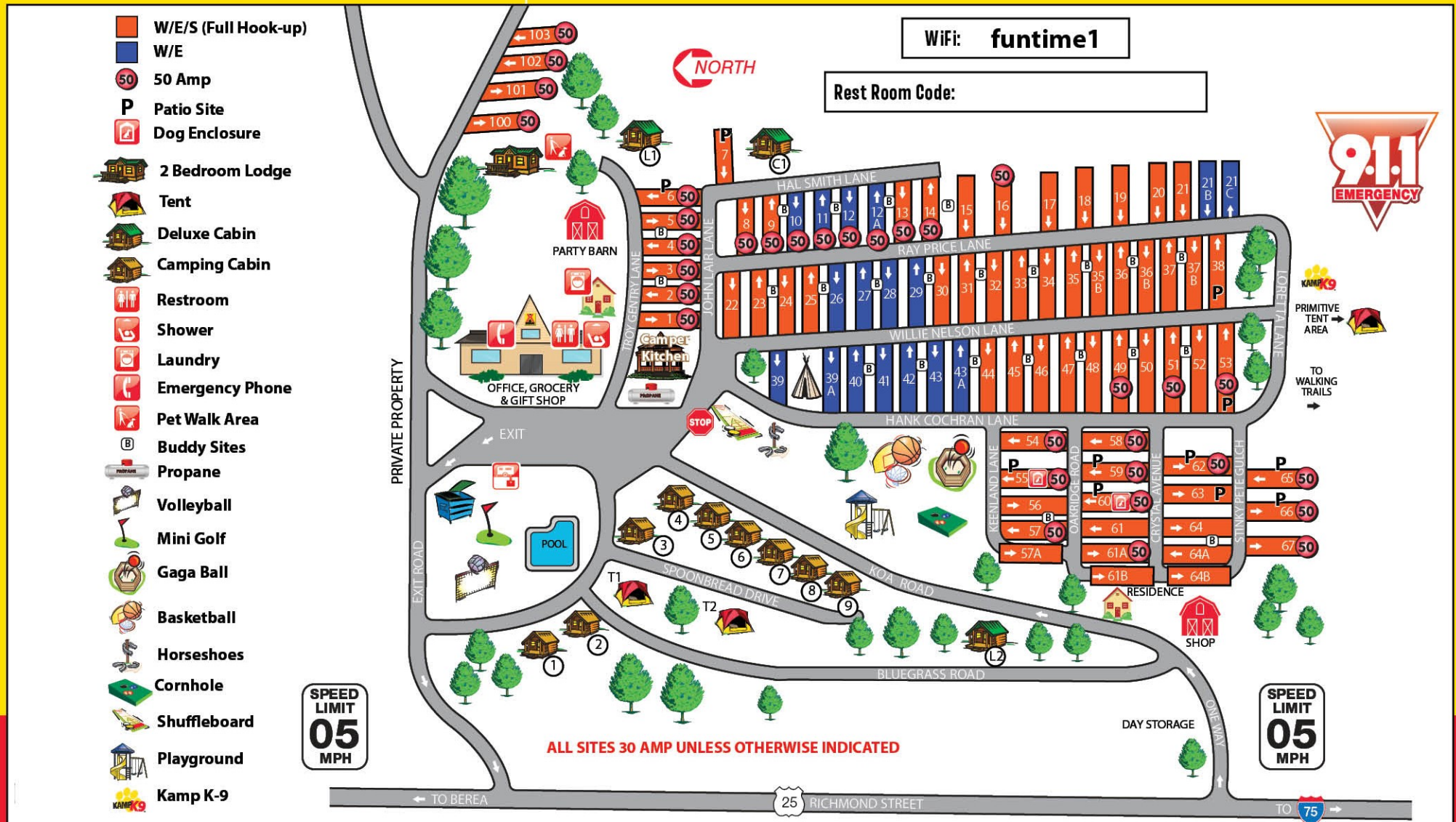




# GUEST SERVICES GUIDE

## RENFRO VALLEY KOA HOLIDAY

Situated in the beautiful rolling foothills of the Appalachian Mountains, Renfro Valley offers a rich heritage of music and history. Visit Civil War battlefields and see history come alive. Hike and explore Daniel Boone National Forest, tour local wineries and shop for Appalachian art.



Renfro Valley KOA | 184 KOA Campground Rd | Mt. Vernon, KY 40456 | Rockcastle County

Information: (606) 256-2474 | Reservations: (800) 562-2475 | renfrovalleykoa@gmail.com | RENFROKOA.com

Office hours are Sunday - Thursday 8 AM - 6 PM and Friday - Saturday 8 AM - 8 PM. Showers and laundry are open.

Pool hours are 10 AM - 10 PM daily.



## AMENITIES

- Swimming pool  
10 am to 10 pm,  
May 1 – October 1.  
Children under 14 must  
have a parent present. No  
lifeguard on duty.
- 6-hole mini golf
- Volleyball
- 2 dog play areas
- Walking trails
- Playground 8 am to Dusk
- Shuffleboard
- Horseshoes
- Basketball court
- Jumping pillow
- Foot Pool
- Cornhole
- Gaga Pit
- Connect 4
- Ladder Ball
- Kamper Kitchen
- Laundry
- Bathhouse
- Camp store and gift shop



## GUIDELINES FOR EVERYONE'S SAFETY & ENJOYMENT

**Observe the 5 MPH Speed Limit** throughout the Campground at all times.

**Space Rental** is to be paid in advance. Rates apply to one RV and one vehicle. There will be an extra charge for additional vehicles and campers. An additional fee for tents on RV sites with RV.

**Visitors** are allowed with a fee. They must obtain a car tag at the Office upon arrival and park in the guest parking areas.

**Trash Valet** Place your bagged trash by the street BEFORE 11am. Do not leave trash out after 11am or overnight.

**Check-Out Time is 11am.** Anyone wanting a late check-out must pre-arrange payment with the Office, or be charged a full additional day.

**Check-In Time** for RVs is 12pm, and 3pm for cabins.

**Late Check-Out Fee** A fee will be charged until 2pm, after 2pm is one full day.

**Early Check-in Fee** after 9am and subject to availability.

**Quiet hours are from 10pm to 8am.** No Generators Allowed! Abusive language, drunkenness, and/or possession or use of drugs will not be tolerated.

**Campfires:** Please do not leave campfires unattended. PLEASE DO NOT PUT TRASH OR GARBAGE IN THE FIRE RING OR FIREPITS.

**FIREPITS – WOOD ONLY.** Douse your campfire when not in use.

**Outside Firewood is prohibited.** Firewood bundles are available at the camp store in the office..

**Pets:** We're fond of pets and we hate to see them lost or hurt. Please keep pets on a leash and **do not leave them unattended outside.** Other folks will appreciate your efforts to clean up after them. Please refer to the site map for the designated dog area. Pets are not allowed in buildings, pool or on playground areas due to health codes (except for service animals).  
**No Vicious Dogs Allowed.**

**Your site is your responsibility;** trash and debris will not be permitted. Outside clotheslines are prohibited. Smokers, please dispose of cigarette butts in one of our ashtrays or trash cans.

**Littering Fine \$25** Charged to your site without notice. Firepits are not trash cans or butt cans! Check with the office before departure.

**Please park on gravel pads.** Do not park on the grass or in a site. Check with the Office for additional parking. Utilities: do not park on grass due to underground utilities or on/in vacant sites.

**EV charging prohibited.** We are planning to add EV stations soon.

**Please read posted Pool Hours and Rules prior to entering the water.**

**Order Your  
Fresh  
Hot  
Pizzas**



Printed On Recycled Paper 

## IMPORTANT TELEPHONE NUMBERS

**EMERGENCY EMS,  
FIRE & POLICE: 911**

**KOA OFFICE/REGISTRATION &  
AFTER HOURS EMERGENCY:  
(606) 256-2474**

**KOA RESERVATIONS:  
(800) 562-2475**

ANYONE NOT FOLLOWING GUIDELINES MAY BE EJECTED WITHOUT A REFUND.  
All Visitors must register. \$5 per person & per car.



**BASECAMP  
FOR THE GREAT  
Outdoors**

**OUR SINCERE  
THANKS**

Whether you're exploring the local area or hanging out at the campground, KOA Holidays are an ideal place to relax and play. There's plenty to do, with amenities and services to make your stay memorable. Plus, you'll enjoy the outdoor experience with upgraded RV sites with KOA Patios™ and Deluxe Cabins with full baths for camping in comfort. Bring your family, bring your friends, or bring the whole group – there's plenty of ways to stay and explore.

Happy Camping,  
**The Renfro Valley KOA Holiday Team**



